# (()) Federal Employee Viewpoint Survey Results

Employees Influencing Change



#### **Response Summary**

	Surveys Completed	Response Rate
Governmentwide	421,748	49.7%
General Services Administration	7,874	75.2%
Federal Acquisition Service (GS30)	2,179	77.2%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	167	82.3%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	86.8%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	85.1%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	88.6%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	289	72.1%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	100.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	86.1%
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	64.5%
FAS/Ofc of the Regional Commissioner (FAS-R03)	130	71.8%
FAS/Ofc of the Regional Commissioner (FAS-R04)	172	80.8%
FAS/Ofc of the Regional Commissioner (FAS-R05)	95	88.8%
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	80.6%
FAS/Ofc of the Regional Commissioner (FAS-R07)	162	85.3%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	85.1%
FAS/Ofc of the Regional Commissioner (FAS-R09)	96	70.6%
FAS/Ofc of the Regional Commissioner (FAS-R10)	104	81.9%
FAS/Ofc of the Regional Commissioner (FAS-R11)	75	82.4%
FAS/Ofc of Trvl, Motor Vech & Card Svcs (FAS-CO-QM)	222	78.7%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	204	62.8%
FAS/Office of the Commissioner (FAS-CO-Q)	4	80.0%

This 2015 Federal Employee Viewpoint Survey Report provides summary results for subagencies within your department or agency. The results include response percentages for each survey item. The definitions for the Positive, Neutral, and Negative response percentages vary in the following ways across the three primary response scales used in the survey:

Positive: Strongly Agree and Agree / Very Satisfied and Satisfied / Very Good and Good

Neutral: Neither Agree nor Disagree / Neither Satisfied nor Dissatisfied / Fair

Negative: Disagree and Strongly Disagree / Dissatisfied and Very Dissatisfied / Poor and Very Poor

Positive, Neutral, and Negative percentages are based on the total number of responses (N) that are in these three categories. The number of *Do Not Know (DNK)* or *No Basis to Judge (NBJ)* responses, where applicable, is listed separately.

*Note*: Response rates are not calculated when there are fewer than 4 completed surveys. The report tables that follow do not include results for any subagency that had fewer than 10 completed surveys.

#### **My Work Experience**

#### 1. I am given a real opportunity to improve my skills in my organization.

	N	Positive	Neutral	Negative
Governmentwide	420,841	61.3%	16.6%	22.1%
General Services Administration	7,862	68.1%	15.2%	16.7%
Federal Acquisition Service (GS30)	2,177	72.9%	14.0%	13.1%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	167	58.9%	22.4%	18.7%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	91.7%	4.1%	4.2%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	75.6%	14.3%	10.2%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	79.1%	10.9%	9.9%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	289	71.0%	12.3%	16.7%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	93.9%	0.0%	6.1%
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	65.1%	25.5%	9.3%
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	71.8%	14.4%	13.8%
FAS/Ofc of the Regional Commissioner (FAS-R03)	129	73.1%	17.3%	9.6%
FAS/Ofc of the Regional Commissioner (FAS-R04)	172	81.2%	12.1%	6.8%
FAS/Ofc of the Regional Commissioner (FAS-R05)	95	79.9%	10.6%	9.5%
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	65.1%	17.6%	17.3%
FAS/Ofc of the Regional Commissioner (FAS-R07)	162	81.3%	10.6%	8.1%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	81.5%	12.0%	6.5%
FAS/Ofc of the Regional Commissioner (FAS-R09)	96	69.3%	12.3%	18.4%
FAS/Ofc of the Regional Commissioner (FAS-R10)	104	81.4%	9.8%	8.9%
FAS/Ofc of the Regional Commissioner (FAS-R11)	75	74.2%	14.3%	11.5%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	222	72.7%	12.7%	14.6%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	204	55.1%	22.6%	22.3%

#### My Work Experience (continued)

#### 2. I have enough information to do my job well.

	N	Positive	Neutral	Negative
Governmentwide	418,183	69.9%	15.0%	15.2%
General Services Administration	7,792	71.2%	14.5%	14.3%
Federal Acquisition Service (GS30)	2,158	75.6%	12.8%	11.7%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	66.9%	19.9%	13.3%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	88.2%	7.7%	4.1%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	71.5%	13.6%	15.0%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	70.2%	17.0%	12.8%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	284	69.1%	16.6%	14.3%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	83.8%	10.9%	5.4%
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	67.4%	20.0%	12.7%
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	77.5%	9.3%	13.2%
FAS/Ofc of the Regional Commissioner (FAS-R03)	130	78.9%	10.1%	11.0%
FAS/Ofc of the Regional Commissioner (FAS-R04)	169	83.2%	5.5%	11.4%
FAS/Ofc of the Regional Commissioner (FAS-R05)	95	79.3%	12.4%	8.3%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	69.0%	13.0%	17.9%
FAS/Ofc of the Regional Commissioner (FAS-R07)	160	85.5%	8.1%	6.4%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	72.3%	16.1%	11.6%
FAS/Ofc of the Regional Commissioner (FAS-R09)	96	79.4%	8.6%	12.0%
FAS/Ofc of the Regional Commissioner (FAS-R10)	104	79.7%	11.6%	8.7%
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	85.3%	9.7%	4.9%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	220	78.2%	11.8%	10.0%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	202	61.4%	19.0%	19.6%

#### My Work Experience (continued)

#### 3. I feel encouraged to come up with new and better ways of doing things.

	N	Positive	Neutral	Negative
Governmentwide	414,872	56.5%	18.3%	25.2%
General Services Administration	7,720	62.7%	17.4%	19.8%
Federal Acquisition Service (GS30)	2,141	68.1%	15.9%	16.0%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	160	59.8%	19.5%	20.7%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	117	75.8%	13.6%	10.6%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	69.2%	13.0%	17.8%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	77.9%	6.6%	15.5%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	283	65.2%	16.9%	17.9%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	88.6%	0.0%	11.4%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	57.6%	32.5%	9.9%
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	67.6%	22.5%	9.9%
FAS/Ofc of the Regional Commissioner (FAS-R03)	129	70.8%	16.9%	12.3%
FAS/Ofc of the Regional Commissioner (FAS-R04)	171	79.0%	10.8%	10.2%
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	71.0%	14.8%	14.2%
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	64.4%	12.9%	22.7%
FAS/Ofc of the Regional Commissioner (FAS-R07)	158	73.4%	15.9%	10.7%
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	73.5%	12.7%	13.9%
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	62.6%	21.0%	16.3%
FAS/Ofc of the Regional Commissioner (FAS-R10)	104	65.0%	18.7%	16.4%
FAS/Ofc of the Regional Commissioner (FAS-R11)	73	77.6%	12.9%	9.5%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	221	67.6%	14.6%	17.8%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	200	56.2%	16.8%	26.9%

#### My Work Experience (continued)

#### 4. My work gives me a feeling of personal accomplishment.

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	N	Positive	Neutral	Negative
Governmentwide	418,769	70.4%	14.6%	14.9%
General Services Administration	7,779	71.2%	15.9%	13.0%
Federal Acquisition Service (GS30)	2,153	75.4%	14.6%	10.0%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	164	66.8%	21.5%	11.7%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	84.8%	11.1%	4.1%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	66.8%	20.7%	12.5%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	92.4%	2.3%	5.4%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	286	70.7%	17.2%	12.1%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	84.4%	10.9%	4.8%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	70.5%	19.7%	9.8%
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	69.2%	17.3%	13.4%
FAS/Ofc of the Regional Commissioner (FAS-R03)	128	74.1%	11.0%	14.9%
FAS/Ofc of the Regional Commissioner (FAS-R04)	170	82.0%	9.6%	8.4%
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	76.3%	15.8%	7.9%
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	77.8%	13.4%	8.8%
FAS/Ofc of the Regional Commissioner (FAS-R07)	161	82.6%	11.3%	6.2%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	88.4%	6.2%	5.4%
FAS/Ofc of the Regional Commissioner (FAS-R09)	95	77.9%	13.8%	8.3%
FAS/Ofc of the Regional Commissioner (FAS-R10)	103	79.2%	15.0%	5.9%
FAS/Ofc of the Regional Commissioner (FAS-R11)	75	83.3%	8.0%	8.7%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	216	72.9%	16.1%	11.1%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	204	65.0%	20.3%	14.7%

#### My Work Experience (continued)

#### 5. I like the kind of work I do.

	N	Positive	Neutral	Negative
Governmentwide	414,001	82.9%	10.9%	6.2%
General Services Administration	7,730	79.6%	13.2%	7.2%
Federal Acquisition Service (GS30)	2,139	80.7%	12.4%	6.9%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	160	72.3%	17.5%	10.1%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	82.0%	13.1%	4.9%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	77.0%	18.1%	4.9%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	93.9%	3.0%	3.0%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	282	78.2%	13.6%	8.1%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	90.4%	9.6%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	64.2%	26.3%	9.5%
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	78.8%	8.1%	13.1%
FAS/Ofc of the Regional Commissioner (FAS-R03)	128	77.6%	11.0%	11.4%
FAS/Ofc of the Regional Commissioner (FAS-R04)	168	86.8%	10.3%	2.9%
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	79.3%	13.2%	7.5%
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	86.9%	9.1%	4.0%
FAS/Ofc of the Regional Commissioner (FAS-R07)	161	87.3%	7.7%	5.0%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	91.7%	4.8%	3.6%
FAS/Ofc of the Regional Commissioner (FAS-R09)	95	82.6%	9.1%	8.3%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	81.6%	15.6%	2.9%
FAS/Ofc of the Regional Commissioner (FAS-R11)	73	85.2%	9.4%	5.4%
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	218	80.4%	11.9%	7.8%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	199	75.0%	17.8%	7.2%

#### My Work Experience (continued)

#### 6. I know what is expected of me on the job.

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	N	Positive	Neutral	Negative
Governmentwide	417,035	79.1%	11.2%	9.7%
General Services Administration	7,768	77.6%	11.9%	10.5%
Federal Acquisition Service (GS30)	2,154	80.6%	10.2%	9.2%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	75.3%	14.0%	10.7%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	116	92.3%	3.5%	4.2%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	70.5%	7.8%	21.7%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	72.5%	7.2%	20.3%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	286	80.7%	10.8%	8.4%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	83.8%	4.8%	11.4%
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	77.7%	16.0%	6.3%
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	80.1%	8.7%	11.2%
FAS/Ofc of the Regional Commissioner (FAS-R03)	127	84.0%	8.3%	7.8%
FAS/Ofc of the Regional Commissioner (FAS-R04)	169	86.3%	4.8%	8.9%
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	83.8%	8.9%	7.3%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	76.2%	6.3%	17.5%
FAS/Ofc of the Regional Commissioner (FAS-R07)	160	85.6%	6.8%	7.6%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	78.7%	11.6%	9.7%
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	82.7%	10.1%	7.2%
FAS/Ofc of the Regional Commissioner (FAS-R10)	103	84.3%	11.9%	3.9%
FAS/Ofc of the Regional Commissioner (FAS-R11)	75	82.2%	13.1%	4.7%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	220	80.9%	9.5%	9.6%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	201	68.5%	20.3%	11.2%

#### My Work Experience (continued)

#### 7. When needed I am willing to put in the extra effort to get a job done.

	N	Positive	Neutral	Negative
Governmentwide	418,594	95.6%	2.8%	1.7%
General Services Administration	7,802	95.3%	2.8%	1.8%
Federal Acquisition Service (GS30)	2,161	95.0%	2.5%	2.5%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	164	93.3%	3.6%	3.1%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	117	99.1%	0.0%	0.9%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	97.5%	0.0%	2.5%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	100.0%	0.0%	0.0%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	286	95.3%	2.7%	2.0%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	100.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	87.2%	6.4%	6.4%
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	92.6%	3.0%	4.3%
FAS/Ofc of the Regional Commissioner (FAS-R03)	130	95.5%	2.2%	2.3%
FAS/Ofc of the Regional Commissioner (FAS-R04)	169	98.9%	0.0%	1.1%
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	92.8%	5.1%	2.1%
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	93.5%	3.8%	2.8%
FAS/Ofc of the Regional Commissioner (FAS-R07)	162	95.0%	3.2%	1.9%
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	95.1%	3.2%	1.7%
FAS/Ofc of the Regional Commissioner (FAS-R09)	95	93.0%	5.1%	1.9%
FAS/Ofc of the Regional Commissioner (FAS-R10)	103	94.9%	1.0%	4.2%
FAS/Ofc of the Regional Commissioner (FAS-R11)	75	96.1%	1.4%	2.5%
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	220	94.1%	0.9%	5.0%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	203	94.0%	4.2%	1.8%

#### My Work Experience (continued)

#### 8. I am constantly looking for ways to do my job better.

	N	Positive	Neutral	Negative
Governmentwide	419,588	90.5%	7.6%	1.9%
General Services Administration	7,794	90.5%	7.5%	2.0%
Federal Acquisition Service (GS30)	2,155	91.1%	6.6%	2.3%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	163	87.3%	11.4%	1.3%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	96.7%	1.6%	1.7%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	95.0%	2.5%	2.5%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	91.1%	8.9%	0.0%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	288	90.8%	6.8%	2.4%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	100.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	83.9%	12.9%	3.1%
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	91.1%	4.5%	4.4%
FAS/Ofc of the Regional Commissioner (FAS-R03)	129	87.6%	9.4%	3.0%
FAS/Ofc of the Regional Commissioner (FAS-R04)	171	95.4%	3.0%	1.6%
FAS/Ofc of the Regional Commissioner (FAS-R05)	95	93.6%	4.3%	2.0%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	97.2%	1.3%	1.6%
FAS/Ofc of the Regional Commissioner (FAS-R07)	155	94.9%	3.1%	2.0%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	90.3%	6.4%	3.3%
FAS/Ofc of the Regional Commissioner (FAS-R09)	96	87.6%	10.5%	1.9%
FAS/Ofc of the Regional Commissioner (FAS-R10)	104	88.2%	10.0%	1.8%
FAS/Ofc of the Regional Commissioner (FAS-R11)	75	92.1%	4.1%	3.9%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	218	91.3%	4.7%	4.0%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	202	86.5%	12.5%	1.0%

#### My Work Experience (continued)

#### 9. I have sufficient resources (for example, people, materials, budget) to get my job done.

	N	Positive	Neutral	Negative	DNK
Governmentwide	419,427	46.1%	16.2%	37.7%	1,039
General Services Administration	7,830	52.6%	15.9%	31.5%	25
Federal Acquisition Service (GS30)	2,163	60.9%	14.4%	24.6%	9
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	54.1%	19.3%	26.6%	0
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	79.1%	7.5%	13.4%	0
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	63.4%	4.6%	32.0%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	55.0%	15.0%	30.0%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	288	55.0%	14.0%	31.0%	1
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	89.9%	5.3%	4.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	68.0%	12.9%	19.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	56.6%	18.3%	25.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	130	60.5%	15.2%	24.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R04)	171	76.8%	8.6%	14.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	60.9%	17.5%	21.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	46.4%	14.0%	39.7%	1
FAS/Ofc of the Regional Commissioner (FAS-R07)	161	72.9%	11.7%	15.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	69.7%	14.0%	16.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	58.0%	21.3%	20.7%	1
FAS/Ofc of the Regional Commissioner (FAS-R10)	104	59.8%	14.2%	26.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	56.2%	23.3%	20.5%	2
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	220	62.6%	13.1%	24.3%	2
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	201	44.8%	16.5%	38.7%	1

#### My Work Experience (continued)

#### 10. My workload is reasonable.

	N	Positive	Neutral	Negative	DNK
Governmentwide	417,538	57.0%	16.5%	26.5%	784
General Services Administration	7,803	59.8%	15.9%	24.3%	14
Federal Acquisition Service (GS30)	2,158	65.8%	14.4%	19.9%	4
FAS/Ofc of Acquisition Management (FAS-CO-QV)	167	63.2%	18.2%	18.6%	0
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	81.9%	6.7%	11.4%	0
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	66.5%	18.9%	14.6%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	55.6%	14.4%	30.0%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	288	57.7%	17.5%	24.8%	0
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	84.7%	6.1%	9.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	70.7%	23.0%	6.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	71.3%	19.4%	9.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	129	70.5%	15.1%	14.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R04)	169	73.7%	10.2%	16.2%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	72.0%	7.4%	20.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	55.4%	10.1%	34.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	160	75.3%	11.7%	12.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	77.8%	15.8%	6.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	92	62.8%	18.6%	18.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	104	55.4%	13.7%	30.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	74	77.6%	9.3%	13.0%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	218	62.4%	12.5%	25.1%	1
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	202	53.6%	19.0%	27.4%	1

#### My Work Experience (continued)

#### 11. My talents are used well in the workplace.

-	N	Positive	Neutral	Negative	DNK
Governmentwide	406,246	57.7%	16.7%	25.6%	1,945
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General Services Administration	7,595	61.1%	17.0%	21.9%	33
Federal Acquisition Service (GS30)	2,093	63.6%	18.3%	18.0%	10
FAS/Ofc of Acquisition Management (FAS-CO-QV)	163	53.0%	23.4%	23.6%	1
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	116	77.9%	11.3%	10.8%	0
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	55.1%	17.4%	27.5%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	37	66.9%	14.9%	18.2%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	277	61.4%	19.6%	19.0%	2
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	93.9%	0.0%	6.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	28	67.7%	15.0%	17.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	64.2%	21.2%	14.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	60.2%	20.2%	19.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R04)	165	76.3%	13.4%	10.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	68.6%	14.2%	17.2%	1
FAS/Ofc of the Regional Commissioner (FAS-R06)	75	58.3%	16.1%	25.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	156	67.5%	18.7%	13.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	60	73.9%	15.2%	10.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	90	59.6%	21.6%	18.8%	1
FAS/Ofc of the Regional Commissioner (FAS-R10)	96	66.7%	14.5%	18.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	72.2%	14.0%	13.8%	2
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	213	62.2%	19.8%	18.0%	1
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	196	48.4%	25.1%	26.6%	1

#### My Work Experience (continued)

#### 12. I know how my work relates to the agency's goals and priorities.

	N	Positive	Neutral	Negative	DNK
Governmentwide	416,802	82.5%	10.3%	7.3%	1,495
General Services Administration	7,764	82.8%	10.1%	7.1%	25
Federal Acquisition Service (GS30)	2,145	82.7%	10.9%	6.4%	10
FAS/Ofc of Acquisition Management (FAS-CO-QV)	164	71.7%	18.3%	10.0%	2
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	90.9%	4.9%	4.2%	0
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	81.8%	10.1%	8.1%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	87.4%	7.7%	4.9%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	286	79.7%	11.8%	8.6%	0
FAS/Ofc of Strategy Management (FAS-CO-QP)	19	93.5%	6.5%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	84.0%	6.5%	9.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	89.4%	9.3%	1.4%	1
FAS/Ofc of the Regional Commissioner (FAS-R03)	130	79.7%	15.0%	5.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R04)	168	91.0%	5.5%	3.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	81.8%	10.9%	7.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	77.9%	16.3%	5.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	156	90.8%	4.4%	4.8%	1
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	84.7%	9.9%	5.4%	1
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	78.7%	17.1%	4.2%	1
FAS/Ofc of the Regional Commissioner (FAS-R10)	103	88.9%	5.3%	5.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	74	91.4%	8.6%	0.0%	1
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	220	85.9%	7.6%	6.6%	1
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	199	69.8%	18.7%	11.5%	1

#### My Work Experience (continued)

#### 13. The work I do is important.

	N	Positive	Neutral	Negative	DNK
Governmentwide	413,090	90.0%	6.8%	3.2%	1,176
General Services Administration	7,661	86.8%	9.5%	3.7%	22
Federal Acquisition Service (GS30)	2,108	88.1%	8.6%	3.3%	7
FAS/Ofc of Acquisition Management (FAS-CO-QV)	162	87.3%	8.9%	3.7%	1
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	117	95.7%	2.7%	1.7%	0
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	80.1%	17.4%	2.5%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	92.2%	2.3%	5.4%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	279	82.9%	11.9%	5.3%	0
FAS/Ofc of Strategy Management (FAS-CO-QP)	19	83.1%	11.9%	5.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	77.6%	12.6%	9.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	66	81.4%	14.3%	4.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	128	86.5%	8.9%	4.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R04)	169	93.8%	2.8%	3.4%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	89	88.2%	9.7%	2.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	90.9%	6.3%	2.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	155	92.9%	5.1%	2.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	86.0%	12.3%	1.7%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	91	85.1%	12.7%	2.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	99	92.9%	4.2%	2.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	90.5%	9.5%	0.0%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs (FAS-CO-QM)	215	90.9%	4.9%	4.2%	2
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	196	84.7%	13.8%	1.5%	2

#### My Work Experience (continued)

## 14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.

	N	Positive	Neutral	Negative	DNK
Governmentwide	417,770	65.8%	14.1%	20.1%	1,841
General Services Administration	7,778	70.6%	12.8%	16.6%	54
Federal Acquisition Service (GS30)	2,150	70.3%	13.6%	16.1%	18
FAS/Ofc of Acquisition Management (FAS-CO-QV)	163	74.6%	11.0%	14.4%	3
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	117	61.3%	10.5%	28.2%	1
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	44.6%	26.8%	28.6%	1
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	33.3%	26.5%	40.2%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	286	60.7%	21.1%	18.3%	1
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	62.9%	9.1%	28.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	87.2%	9.6%	3.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	70.8%	18.6%	10.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	128	74.3%	13.5%	12.2%	2
FAS/Ofc of the Regional Commissioner (FAS-R04)	168	89.2%	4.3%	6.5%	2
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	86.9%	6.5%	6.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	75.8%	14.2%	10.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	161	88.4%	6.2%	5.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	66.4%	19.2%	14.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	64.5%	17.0%	18.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R10)	103	68.6%	10.7%	20.7%	1
FAS/Ofc of the Regional Commissioner (FAS-R11)	74	66.3%	16.2%	17.4%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	218	65.7%	13.6%	20.7%	4
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	202	64.2%	14.7%	21.1%	1

#### My Work Experience (continued)

#### 15. My performance appraisal is a fair reflection of my performance.

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	N	Positive	Neutral	Negative	DNK
Governmentwide	413,321	69.1%	14.4%	16.5%	5,987
General Services Administration	7,681	68.8%	14.9%	16.3%	135
Federal Acquisition Service (GS30)	2,124	69.1%	16.1%	14.9%	40
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	56.9%	25.6%	17.6%	2
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	79.4%	13.7%	6.9%	3
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	69.3%	10.1%	20.6%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	60.8%	26.6%	12.6%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	280	67.4%	15.8%	16.9%	8
FAS/Ofc of Strategy Management (FAS-CO-QP)	18	83.1%	12.0%	4.9%	1
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	57.1%	26.1%	16.7%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	63.3%	19.7%	17.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	128	74.2%	12.4%	13.4%	1
FAS/Ofc of the Regional Commissioner (FAS-R04)	168	73.1%	14.1%	12.8%	2
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	77.0%	14.2%	8.7%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	67.4%	13.1%	19.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	158	73.8%	12.4%	13.8%	3
FAS/Ofc of the Regional Commissioner (FAS-R08)	59	80.9%	6.8%	12.3%	3
FAS/Ofc of the Regional Commissioner (FAS-R09)	92	71.9%	9.8%	18.3%	2
FAS/Ofc of the Regional Commissioner (FAS-R10)	103	74.3%	14.8%	10.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	58.2%	22.4%	19.3%	2
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	216	69.7%	14.5%	15.8%	6
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	196	61.7%	21.8%	16.5%	6

#### My Work Experience (continued)

#### 16. I am held accountable for achieving results.

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	N	Positive	Neutral	Negative	DNK
Governmentwide	416,218	81.3%	12.2%	6.5%	2,077
General Services Administration	7,761	85.9%	9.9%	4.1%	30
Federal Acquisition Service (GS30)	2,141	87.9%	8.4%	3.7%	10
FAS/Ofc of Acquisition Management (FAS-CO-QV)	163	91.0%	5.3%	3.8%	2
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	92.1%	4.6%	3.3%	0
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	87.3%	12.7%	0.0%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	95.5%	2.3%	2.3%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	285	87.4%	7.0%	5.6%	1
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	89.2%	10.8%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	81.2%	15.8%	3.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	81.1%	13.5%	5.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	128	90.6%	6.4%	3.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R04)	168	94.4%	4.5%	1.1%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	88.1%	8.6%	3.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	84.1%	10.6%	5.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	161	95.2%	3.2%	1.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	88.8%	6.3%	4.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	84.5%	14.3%	1.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	102	89.1%	8.1%	2.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	84.7%	9.7%	5.6%	1
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	218	85.6%	9.1%	5.3%	2
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	199	77.3%	17.3%	5.4%	3

#### My Work Experience (continued)

#### 17. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

	N	Positive	Neutral	Negative	DNK
Governmentwide	400,156	61.2%	18.7%	20.1%	18,409
General Services Administration	7,441	66.9%	18.3%	14.7%	367
Federal Acquisition Service (GS30)	2,067	69.9%	17.0%	13.1%	93
FAS/Ofc of Acquisition Management (FAS-CO-QV)	154	60.6%	27.7%	11.7%	12
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	114	77.8%	11.9%	10.3%	4
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	37	64.6%	25.1%	10.3%	3
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	61.8%	23.6%	14.6%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	270	67.0%	19.4%	13.6%	16
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	92.8%	7.2%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	74.9%	15.7%	9.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	66	76.0%	13.5%	10.6%	1
FAS/Ofc of the Regional Commissioner (FAS-R03)	120	76.8%	10.6%	12.6%	9
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	76.9%	10.7%	12.3%	6
FAS/Ofc of the Regional Commissioner (FAS-R05)	91	76.7%	17.3%	5.9%	2
FAS/Ofc of the Regional Commissioner (FAS-R06)	75	64.2%	15.0%	20.8%	2
FAS/Ofc of the Regional Commissioner (FAS-R07)	155	76.3%	12.9%	10.8%	5
FAS/Ofc of the Regional Commissioner (FAS-R08)	59	75.4%	15.3%	9.3%	4
FAS/Ofc of the Regional Commissioner (FAS-R09)	90	65.5%	20.5%	14.0%	4
FAS/Ofc of the Regional Commissioner (FAS-R10)	99	69.3%	19.1%	11.6%	5
FAS/Ofc of the Regional Commissioner (FAS-R11)	73	70.3%	14.5%	15.2%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	210	69.5%	14.0%	16.4%	10
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	195	58.2%	23.1%	18.7%	8
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#### My Work Experience (continued)

#### 18. My training needs are assessed.

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	N	Positive	Neutral	Negative	DNK
Governmentwide	414,506	51.7%	23.1%	25.2%	4,422
General Services Administration	7,742	62.6%	19.3%	18.1%	49
Federal Acquisition Service (GS30)	2,146	68.3%	17.5%	14.2%	7
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	61.6%	22.7%	15.6%	0
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	117	84.6%	8.8%	6.7%	1
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	64.9%	20.3%	14.8%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	65.4%	19.4%	15.2%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	285	69.2%	15.8%	15.0%	0
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	55.5%	13.7%	30.7%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	68.5%	21.9%	9.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	66.6%	23.7%	9.7%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	130	70.1%	15.6%	14.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R04)	169	80.4%	12.0%	7.6%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	92	71.2%	22.7%	6.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	61.4%	23.1%	15.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	159	77.9%	14.2%	7.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	78.2%	12.9%	8.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	63.4%	19.1%	17.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R10)	102	65.7%	17.4%	16.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	73	72.0%	16.3%	11.7%	1
FAS/Ofc of Trvl, Motor Vech & Card Svcs (FAS-CO-QM)	216	66.5%	15.5%	18.0%	2
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	201	50.2%	24.3%	25.4%	1

#### My Work Experience (continued)

# 19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).

	N	Positive	Neutral	Negative	NBJ
Governmentwide	410,220	68.1%	14.1%	17.8%	10,590
General Services Administration	7,708	68.2%	14.2%	17.6%	148
Federal Acquisition Service (GS30)	2,121	73.1%	12.3%	14.6%	50
FAS/Ofc of Acquisition Management (FAS-CO-QV)	167	62.1%	19.0%	18.9%	0
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	83.2%	6.1%	10.7%	3
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	62.8%	19.5%	17.7%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	35	65.6%	17.5%	16.9%	4
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	281	70.5%	13.5%	16.0%	7
FAS/Ofc of Strategy Management (FAS-CO-QP)	19	58.5%	9.7%	31.8%	1
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	66.1%	17.0%	16.9%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	75.3%	8.9%	15.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	78.4%	9.5%	12.1%	2
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	85.6%	6.9%	7.5%	5
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	80.6%	14.2%	5.1%	2
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	77.2%	6.5%	16.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R07)	158	84.0%	10.9%	5.0%	4
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	73.5%	8.5%	18.1%	2
FAS/Ofc of the Regional Commissioner (FAS-R09)	95	76.8%	9.2%	14.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R10)	104	70.0%	17.4%	12.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	69	64.5%	18.9%	16.6%	4
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	214	75.5%	7.5%	17.0%	8
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	199	57.9%	18.0%	24.1%	5

#### **My Work Unit**

#### 20. The people I work with cooperate to get the job done.

1 1 3 3				
	N	Positive	Neutral	Negative
Governmentwide	420,499	72.7%	14.0%	13.3%
General Services Administration	7,857	79.4%	12.2%	8.4%
Federal Acquisition Service (GS30)	2,176	82.5%	10.6%	6.9%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	167	82.0%	13.1%	4.9%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	91.3%	6.2%	2.5%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	90.8%	7.1%	2.1%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	90.3%	4.9%	4.8%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	288	77.7%	13.8%	8.5%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	93.9%	0.0%	6.1%
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	87.1%	12.9%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	67.9%	17.3%	14.8%
FAS/Ofc of the Regional Commissioner (FAS-R03)	130	86.5%	11.2%	2.3%
FAS/Ofc of the Regional Commissioner (FAS-R04)	172	89.7%	4.0%	6.3%
FAS/Ofc of the Regional Commissioner (FAS-R05)	95	81.8%	15.4%	2.8%
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	76.8%	13.3%	9.8%
FAS/Ofc of the Regional Commissioner (FAS-R07)	161	87.4%	8.7%	3.9%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	92.1%	7.9%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R09)	96	73.2%	19.1%	7.7%
FAS/Ofc of the Regional Commissioner (FAS-R10)	104	85.5%	8.5%	6.0%
FAS/Ofc of the Regional Commissioner (FAS-R11)	75	82.3%	14.1%	3.6%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	222	80.4%	7.4%	12.2%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	203	78.0%	10.0%	12.0%

#### My Work Unit (continued)

#### 21. My work unit is able to recruit people with the right skills.

	N	Positive	Neutral	Negative	DNK
Governmentwide	405,630	41.6%	25.7%	32.7%	15,085
General Services Administration	7,534	46.2%	25.2%	28.5%	315
Federal Acquisition Service (GS30)	2,088	52.2%	24.0%	23.8%	87
FAS/Ofc of Acquisition Management (FAS-CO-QV)	152	30.7%	28.8%	40.5%	13
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	116	81.0%	12.1%	6.9%	2
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	37	40.5%	18.2%	41.3%	3
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	37	77.4%	16.8%	5.8%	2
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	278	51.2%	25.3%	23.5%	11
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	62.5%	16.8%	20.7%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	44.3%	35.9%	19.8%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	63	31.8%	40.1%	28.1%	6
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	59.1%	27.1%	13.8%	4
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	76.2%	13.2%	10.6%	6
FAS/Ofc of the Regional Commissioner (FAS-R05)	91	58.4%	23.3%	18.3%	4
FAS/Ofc of the Regional Commissioner (FAS-R06)	76	35.2%	27.0%	37.8%	3
FAS/Ofc of the Regional Commissioner (FAS-R07)	157	63.4%	20.2%	16.4%	4
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	54.0%	27.9%	18.1%	2
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	46.8%	27.9%	25.2%	2
FAS/Ofc of the Regional Commissioner (FAS-R10)	103	45.3%	26.4%	28.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R11)	73	58.7%	26.4%	14.9%	2
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	208	54.3%	22.2%	23.5%	13
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	196	28.0%	26.9%	45.1%	8

#### My Work Unit (continued)

#### 22. Promotions in my work unit are based on merit.

	N	Positive	Neutral	Negative	DNK
Governmentwide	391,579	32.9%	27.9%	39.2%	27,063
General Services Administration	7,316	39.5%	29.2%	31.3%	514
Federal Acquisition Service (GS30)	2,027	44.5%	28.4%	27.1%	140
FAS/Ofc of Acquisition Management (FAS-CO-QV)	150	23.9%	36.5%	39.6%	17
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	112	70.0%	17.0%	12.9%	6
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	36	38.9%	39.3%	21.8%	4
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	32	44.4%	38.0%	17.7%	7
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	267	48.9%	26.0%	25.0%	20
FAS/Ofc of Strategy Management (FAS-CO-QP)	19	65.8%	34.2%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	35.7%	34.1%	30.2%	2
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	38.2%	31.6%	30.1%	2
FAS/Ofc of the Regional Commissioner (FAS-R03)	120	44.7%	31.3%	24.0%	9
FAS/Ofc of the Regional Commissioner (FAS-R04)	162	60.9%	21.2%	18.0%	8
FAS/Ofc of the Regional Commissioner (FAS-R05)	87	44.6%	33.7%	21.7%	8
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	28.8%	29.6%	41.6%	2
FAS/Ofc of the Regional Commissioner (FAS-R07)	151	54.9%	24.3%	20.9%	9
FAS/Ofc of the Regional Commissioner (FAS-R08)	58	42.0%	35.2%	22.8%	5
FAS/Ofc of the Regional Commissioner (FAS-R09)	90	50.0%	27.1%	22.9%	6
FAS/Ofc of the Regional Commissioner (FAS-R10)	97	30.1%	34.2%	35.7%	6
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	42.3%	21.2%	36.5%	3
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	207	44.5%	24.9%	30.6%	14
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	191	32.4%	32.1%	35.4%	11

#### My Work Unit (continued)

#### 23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.

		-			
	N	Positive	Neutral	Negative	DNK
Governmentwide	379,304	28.2%	27.0%	44.8%	39,603
General Services Administration	7,029	36.5%	31.5%	32.0%	799
Federal Acquisition Service (GS30)	1,942	41.0%	29.0%	30.0%	224
FAS/Ofc of Acquisition Management (FAS-CO-QV)	134	36.9%	38.0%	25.2%	31
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	104	38.9%	35.0%	26.2%	13
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	34	43.9%	33.6%	22.6%	6
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	29	18.7%	51.6%	29.6%	10
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	258	41.2%	28.2%	30.7%	30
FAS/Ofc of Strategy Management (FAS-CO-QP)	14	47.6%	37.4%	15.0%	6
FAS/Ofc of the Regional Commissioner (FAS-R01)	27	48.6%	29.9%	21.5%	4
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	23.1%	34.6%	42.4%	1
FAS/Ofc of the Regional Commissioner (FAS-R03)	115	41.4%	31.3%	27.3%	15
FAS/Ofc of the Regional Commissioner (FAS-R04)	148	62.5%	18.2%	19.4%	22
FAS/Ofc of the Regional Commissioner (FAS-R05)	87	39.8%	37.7%	22.6%	8
FAS/Ofc of the Regional Commissioner (FAS-R06)	76	38.2%	22.6%	39.2%	3
FAS/Ofc of the Regional Commissioner (FAS-R07)	152	52.3%	24.1%	23.6%	9
FAS/Ofc of the Regional Commissioner (FAS-R08)	56	40.7%	32.0%	27.2%	6
FAS/Ofc of the Regional Commissioner (FAS-R09)	89	35.0%	25.5%	39.5%	6
FAS/Ofc of the Regional Commissioner (FAS-R10)	93	38.1%	25.9%	36.0%	10
FAS/Ofc of the Regional Commissioner (FAS-R11)	68	49.4%	28.5%	22.1%	6
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	196	41.9%	24.4%	33.8%	25
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	191	27.5%	30.8%	41.7%	13

#### My Work Unit (continued)

#### 24. In my work unit, differences in performance are recognized in a meaningful way.

	N	Positive	Neutral	Negative	DNK
Governmentwide	395,142	32.8%	27.9%	39.3%	24,411
General Services Administration	7,407	39.0%	29.6%	31.4%	424
Federal Acquisition Service (GS30)	2,045	44.6%	28.3%	27.0%	123
FAS/Ofc of Acquisition Management (FAS-CO-QV)	154	33.4%	36.6%	30.0%	13
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	111	61.5%	23.8%	14.7%	7
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	38	38.8%	31.0%	30.2%	2
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	34	30.6%	37.0%	32.4%	5
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	269	42.4%	27.3%	30.4%	17
FAS/Ofc of Strategy Management (FAS-CO-QP)	17	51.3%	42.9%	5.8%	3
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	39.7%	28.8%	31.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	35.0%	31.1%	33.9%	1
FAS/Ofc of the Regional Commissioner (FAS-R03)	124	45.2%	26.1%	28.7%	6
FAS/Ofc of the Regional Commissioner (FAS-R04)	160	61.0%	24.9%	14.1%	11
FAS/Ofc of the Regional Commissioner (FAS-R05)	89	48.7%	32.4%	18.9%	6
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	40.0%	25.5%	34.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R07)	154	51.7%	28.1%	20.2%	6
FAS/Ofc of the Regional Commissioner (FAS-R08)	60	47.4%	26.7%	26.0%	3
FAS/Ofc of the Regional Commissioner (FAS-R09)	90	38.7%	32.6%	28.8%	6
FAS/Ofc of the Regional Commissioner (FAS-R10)	98	46.2%	23.5%	30.3%	5
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	47.6%	25.4%	26.9%	3
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	204	46.3%	26.5%	27.2%	16
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	192	32.7%	29.1%	38.2%	12

#### My Work Unit (continued)

#### 25. Awards in my work unit depend on how well employees perform their jobs.

N	Positive	Neutral	Negative	DNK
				27,677
*				641
1,986	47.0%	28.7%	24.3%	171
147	37.8%	30.4%	31.9%	19
113	66.5%	24.8%	8.7%	5
36	51.0%	23.8%	25.2%	3
30	32.5%	43.5%	24.0%	8
267	46.5%	28.8%	24.7%	21
15	46.4%	34.2%	19.4%	5
29	45.7%	33.8%	20.5%	2
65	40.3%	24.6%	35.1%	3
121	52.3%	30.0%	17.7%	7
155	63.3%	24.6%	12.1%	14
86	46.7%	31.7%	21.6%	8
77	37.6%	28.6%	33.8%	2
149	52.1%	29.8%	18.1%	10
59	48.2%	32.7%	19.2%	4
89	41.2%	30.6%	28.3%	7
96	46.3%	25.1%	28.6%	6
68	52.0%	20.5%	27.5%	5
197	45.3%	28.8%	25.9%	21
183	32.6%	31.0%	36.4%	21
	147 113 36 30 267 15 29 65 121 155 86 77 149 59 89 96 68 197	390,970 40.1% 7,145 42.0% 1,986 47.0% 147 37.8% 113 66.5% 36 51.0% 30 32.5% 267 46.5% 15 46.4% 29 45.7% 65 40.3% 121 52.3% 155 63.3% 86 46.7% 77 37.6% 149 52.1% 59 48.2% 89 41.2% 96 46.3% 68 52.0% 197 45.3%	390,970       40.1%       25.0%         7,145       42.0%       29.6%         1,986       47.0%       28.7%         147       37.8%       30.4%         113       66.5%       24.8%         36       51.0%       23.8%         30       32.5%       43.5%         267       46.5%       28.8%         15       46.4%       34.2%         29       45.7%       33.8%         65       40.3%       24.6%         121       52.3%       30.0%         155       63.3%       24.6%         86       46.7%       31.7%         77       37.6%       28.6%         149       52.1%       29.8%         59       48.2%       32.7%         89       41.2%       30.6%         96       46.3%       25.1%         68       52.0%       20.5%         197       45.3%       28.8%	390,970       40.1%       25.0%       34.9%         7,145       42.0%       29.6%       28.4%         1,986       47.0%       28.7%       24.3%         147       37.8%       30.4%       31.9%         113       66.5%       24.8%       8.7%         36       51.0%       23.8%       25.2%         30       32.5%       43.5%       24.0%         267       46.5%       28.8%       24.7%         15       46.4%       34.2%       19.4%         29       45.7%       33.8%       20.5%         65       40.3%       24.6%       35.1%         121       52.3%       30.0%       17.7%         155       63.3%       24.6%       12.1%         86       46.7%       31.7%       21.6%         77       37.6%       28.6%       33.8%         149       52.1%       29.8%       18.1%         59       48.2%       32.7%       19.2%         89       41.2%       30.6%       28.3%         96       46.3%       25.1%       28.6%         68       52.0%       20.5%       27.5% <td< td=""></td<>

#### My Work Unit (continued)

#### 26. Employees in my work unit share job knowledge with each other.

	N	Positive	Neutral	Negative	DNK
Governmentwide	417,688	72.7%	14.1%	13.2%	1,762
General Services Administration	7,790	79.7%	11.4%	8.8%	34
Federal Acquisition Service (GS30)	2,153	81.1%	10.8%	8.1%	10
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	82.7%	9.4%	7.8%	1
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	91.5%	4.9%	3.6%	0
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	82.9%	14.6%	2.5%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	86.0%	11.7%	2.3%	1
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	285	76.5%	13.9%	9.6%	2
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	89.5%	0.0%	10.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	79.6%	14.1%	6.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	78.2%	12.7%	9.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	130	86.7%	10.2%	3.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R04)	169	87.9%	4.0%	8.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	78.8%	13.8%	7.4%	1
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	80.6%	9.2%	10.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	161	88.3%	6.9%	4.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	88.7%	11.3%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	96	81.6%	11.4%	7.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	103	81.3%	12.8%	5.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	73	77.5%	14.3%	8.1%	2
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	218	75.7%	10.1%	14.2%	1
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	201	70.1%	15.5%	14.4%	1

#### My Work Unit (continued)

#### 27. The skill level in my work unit has improved in the past year.

	N	Positive	Neutral	Negative	DNK
Governmentwide	403,364	52.5%	29.1%	18.3%	16,549
General Services Administration	7,590	59.8%	26.9%	13.2%	266
Federal Acquisition Service (GS30)	2,103	64.8%	24.3%	11.0%	70
FAS/Ofc of Acquisition Management (FAS-CO-QV)	156	55.7%	25.4%	18.9%	11
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	112	75.4%	20.3%	4.3%	6
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	59.3%	26.3%	14.5%	1
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	36	73.0%	24.6%	2.5%	3
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	276	63.5%	26.9%	9.5%	12
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	93.9%	6.1%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	65.1%	22.5%	12.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	66	55.1%	34.1%	10.8%	2
FAS/Ofc of the Regional Commissioner (FAS-R03)	129	70.2%	25.3%	4.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	77.6%	15.5%	6.9%	6
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	76.4%	16.1%	7.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	58.0%	29.2%	12.8%	1
FAS/Ofc of the Regional Commissioner (FAS-R07)	156	70.5%	20.7%	8.7%	6
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	65.3%	20.0%	14.7%	1
FAS/Ofc of the Regional Commissioner (FAS-R09)	96	58.4%	30.6%	11.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	103	61.2%	31.2%	7.7%	1
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	69.3%	21.4%	9.3%	2
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	210	64.6%	20.2%	15.2%	11
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	198	47.9%	32.2%	19.9%	5

#### My Work Unit (continued)

#### 28. How would you rate the overall quality of work done by your work unit?

	N	Positive	Neutral	Negative
Governmentwide	419,817	82.0%	14.5%	3.5%
General Services Administration	7,854	86.8%	10.9%	2.3%
Federal Acquisition Service (GS30)	2,172	89.1%	8.8%	2.0%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	167	87.9%	10.9%	1.2%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	118	95.9%	2.5%	1.7%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	87.1%	12.9%	0.0%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	94.8%	5.2%	0.0%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	289	87.4%	10.1%	2.5%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	84.4%	15.6%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	31	90.5%	9.5%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	78.1%	20.5%	1.4%
FAS/Ofc of the Regional Commissioner (FAS-R03)	129	94.5%	5.5%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R04)	171	94.7%	3.7%	1.6%
FAS/Ofc of the Regional Commissioner (FAS-R05)	95	88.9%	10.2%	1.0%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	84.5%	11.5%	4.0%
FAS/Ofc of the Regional Commissioner (FAS-R07)	162	92.0%	8.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	88.4%	11.6%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R09)	96	93.1%	3.9%	3.0%
FAS/Ofc of the Regional Commissioner (FAS-R10)	104	90.0%	7.7%	2.3%
FAS/Ofc of the Regional Commissioner (FAS-R11)	74	94.2%	5.8%	0.0%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	221	86.2%	9.4%	4.4%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	203	82.6%	12.2%	5.3%

#### **My Agency**

#### 29. The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.

	N	Positive	Neutral	Negative	DNK
Governmentwide	406,662	69.0%	17.8%	13.2%	7,091
General Services Administration	7,610	69.3%	17.9%	12.8%	143
Federal Acquisition Service (GS30)	2,096	72.9%	15.2%	11.9%	42
FAS/Ofc of Acquisition Management (FAS-CO-QV)	156	64.5%	24.2%	11.3%	6
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	88.4%	5.3%	6.3%	2
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	64.7%	17.3%	18.1%	1
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	37	78.5%	2.5%	19.1%	1
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	280	66.4%	19.1%	14.5%	7
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	67.9%	7.2%	24.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	70.4%	23.2%	6.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	65	69.6%	18.5%	12.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R03)	128	79.2%	14.7%	6.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	89.2%	5.5%	5.3%	3
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	75.2%	18.6%	6.2%	2
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	63.2%	14.0%	22.8%	1
FAS/Ofc of the Regional Commissioner (FAS-R07)	156	84.1%	10.8%	5.1%	3
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	70.0%	17.2%	12.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	95	67.3%	16.6%	16.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	96	72.0%	16.7%	11.3%	6
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	83.0%	10.1%	7.0%	1
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	210	73.0%	10.1%	16.9%	4
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	194	59.0%	24.7%	16.3%	3

#### My Agency (continued)

#### 30. Employees have a feeling of personal empowerment with respect to work processes.

404,200	43.0%	Neutral	Negative	
	75.070	25.2%	31.8%	9,417
7,572	48.1%	23.7%	28.1%	172
2,085	54.2%	23.6%	22.2%	49
158	34.1%	31.6%	34.2%	5
116	73.9%	17.7%	8.4%	1
38	52.1%	29.2%	18.7%	2
35	65.3%	11.6%	23.1%	3
277	49.4%	25.3%	25.3%	10
19	71.3%	12.6%	16.1%	1
28	57.5%	17.8%	24.6%	2
66	48.6%	25.5%	25.9%	2
123	59.5%	24.7%	15.7%	2
163	74.0%	14.2%	11.8%	3
92	63.9%	25.1%	11.0%	2
78	36.3%	26.3%	37.4%	1
160	66.0%	17.6%	16.4%	0
62	62.2%	22.8%	14.9%	1
93	51.1%	26.4%	22.5%	0
97	51.1%	22.2%	26.7%	4
72	59.6%	24.7%	15.8%	1
212	56.5%	19.3%	24.2%	4
192	31.3%	35.0%	33.7%	5
	2,085  158  116  38  35  277  19  28  66  123  163  92  78  160  62  93  97  72  212	2,085 54.2%  158 34.1%  116 73.9%  38 52.1%  35 65.3%  277 49.4%  19 71.3%  28 57.5%  66 48.6%  123 59.5%  163 74.0%  92 63.9%  78 36.3%  160 66.0%  62 62.2%  93 51.1%  97 51.1%  72 59.6%  212 56.5%	2,085         54.2%         23.6%           158         34.1%         31.6%           116         73.9%         17.7%           38         52.1%         29.2%           35         65.3%         11.6%           277         49.4%         25.3%           19         71.3%         12.6%           28         57.5%         17.8%           66         48.6%         25.5%           123         59.5%         24.7%           163         74.0%         14.2%           92         63.9%         25.1%           78         36.3%         26.3%           160         66.0%         17.6%           62         62.2%         22.8%           93         51.1%         26.4%           97         51.1%         22.2%           72         59.6%         24.7%           212         56.5%         19.3%	2,085         54.2%         23.6%         22.2%           158         34.1%         31.6%         34.2%           116         73.9%         17.7%         8.4%           38         52.1%         29.2%         18.7%           35         65.3%         11.6%         23.1%           277         49.4%         25.3%         25.3%           19         71.3%         12.6%         16.1%           28         57.5%         17.8%         24.6%           66         48.6%         25.5%         25.9%           123         59.5%         24.7%         15.7%           163         74.0%         14.2%         11.8%           92         63.9%         25.1%         11.0%           78         36.3%         26.3%         37.4%           160         66.0%         17.6%         16.4%           62         62.2%         22.8%         14.9%           93         51.1%         26.4%         22.5%           97         51.1%         22.2%         26.7%           72         59.6%         24.7%         15.8%           212         56.5%         19.3%         24.2

#### My Agency (continued)

#### 31. Employees are recognized for providing high quality products and services.

	N	Positive	Neutral	Negative	DNK
Governmentwide	403,880	46.5%	23.5%	30.0%	8,603
General Services Administration	7,573	52.1%	24.2%	23.7%	154
Federal Acquisition Service (GS30)	2,085	57.7%	23.5%	18.8%	49
FAS/Ofc of Acquisition Management (FAS-CO-QV)	159	46.5%	31.5%	22.0%	6
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	114	81.9%	13.1%	5.0%	2
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	38	50.6%	34.8%	14.7%	2
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	35	60.0%	20.0%	20.0%	3
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	277	51.9%	26.9%	21.2%	6
FAS/Ofc of Strategy Management (FAS-CO-QP)	19	67.5%	12.2%	20.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	52.9%	30.2%	16.9%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	66	43.8%	28.6%	27.6%	2
FAS/Ofc of the Regional Commissioner (FAS-R03)	124	59.7%	24.4%	15.9%	3
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	76.4%	13.9%	9.6%	2
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	66.2%	21.9%	11.8%	1
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	51.4%	21.5%	27.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	157	67.3%	18.8%	13.9%	2
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	58.2%	23.1%	18.8%	2
FAS/Ofc of the Regional Commissioner (FAS-R09)	93	52.2%	23.4%	24.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R10)	98	62.9%	19.8%	17.3%	3
FAS/Ofc of the Regional Commissioner (FAS-R11)	69	58.9%	22.9%	18.3%	1
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	210	56.8%	24.4%	18.8%	6
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	192	39.7%	29.3%	31.0%	5

#### My Agency (continued)

#### 32. Creativity and innovation are rewarded.

	N	Positive	Neutral	Negative	DNK
Governmentwide	398,504	36.7%	28.7%	34.6%	13,352
General Services Administration	7,488	43.0%	29.2%	27.7%	224
Federal Acquisition Service (GS30)	2,057	48.2%	29.4%	22.3%	72
FAS/Ofc of Acquisition Management (FAS-CO-QV)	153	32.5%	40.8%	26.7%	11
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	114	72.7%	20.5%	6.8%	3
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	37	51.3%	33.3%	15.4%	3
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	36	53.8%	35.0%	11.2%	2
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	273	48.2%	26.2%	25.5%	12
FAS/Ofc of Strategy Management (FAS-CO-QP)	19	56.6%	23.4%	20.0%	C
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	32.3%	44.3%	23.4%	C
FAS/Ofc of the Regional Commissioner (FAS-R02)	66	39.5%	33.0%	27.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R03)	122	48.6%	31.9%	19.5%	4
FAS/Ofc of the Regional Commissioner (FAS-R04)	163	68.8%	18.3%	12.9%	5
FAS/Ofc of the Regional Commissioner (FAS-R05)	92	53.2%	28.7%	18.1%	2
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	36.3%	37.8%	25.9%	C
FAS/Ofc of the Regional Commissioner (FAS-R07)	157	55.6%	24.7%	19.7%	3
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	47.3%	30.8%	21.9%	2
FAS/Ofc of the Regional Commissioner (FAS-R09)	91	41.5%	28.8%	29.6%	3
FAS/Ofc of the Regional Commissioner (FAS-R10)	99	46.9%	26.6%	26.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R11)	67	47.5%	29.1%	23.3%	4
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	208	46.5%	30.4%	23.1%	8
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	190	33.6%	35.1%	31.2%	8

#### My Agency (continued)

#### 33. Pay raises depend on how well employees perform their jobs.

	N	Positive	Neutral	Negative	DNK
Governmentwide	383,014	21.1%	26.5%	52.4%	27,671
General Services Administration	7,179	23.9%	29.7%	46.5%	490
Federal Acquisition Service (GS30)	1,975	29.2%	30.1%	40.7%	144
FAS/Ofc of Acquisition Management (FAS-CO-QV)	153	19.8%	33.2%	47.0%	13
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	103	42.0%	37.1%	20.9%	8
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	35	16.9%	28.3%	54.8%	5
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	30	12.9%	50.1%	36.9%	7
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	264	33.6%	27.6%	38.8%	17
FAS/Ofc of Strategy Management (FAS-CO-QP)	17	34.4%	33.1%	32.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	18.5%	40.8%	40.7%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	66	23.0%	29.8%	47.2%	3
FAS/Ofc of the Regional Commissioner (FAS-R03)	123	26.7%	29.0%	44.3%	4
FAS/Ofc of the Regional Commissioner (FAS-R04)	155	44.2%	27.3%	28.4%	15
FAS/Ofc of the Regional Commissioner (FAS-R05)	87	25.1%	34.3%	40.6%	7
FAS/Ofc of the Regional Commissioner (FAS-R06)	75	21.8%	26.6%	51.6%	4
FAS/Ofc of the Regional Commissioner (FAS-R07)	154	41.9%	23.4%	34.7%	6
FAS/Ofc of the Regional Commissioner (FAS-R08)	57	32.7%	23.1%	44.3%	6
FAS/Ofc of the Regional Commissioner (FAS-R09)	87	29.1%	30.7%	40.2%	4
FAS/Ofc of the Regional Commissioner (FAS-R10)	90	12.3%	35.5%	52.3%	9
FAS/Ofc of the Regional Commissioner (FAS-R11)	64	36.6%	33.9%	29.5%	6
FAS/Ofc of Trvl, Motor Vech & Card Svcs (FAS-CO-QM)	196	31.2%	25.9%	42.9%	19
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	186	18.1%	31.6%	50.3%	9

#### My Agency (continued)

# 34. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).

	N	Positive	Neutral	Negative	DNK
Governmentwide	381,978	56.5%	28.1%	15.4%	30,877
General Services Administration	7,024	57.1%	28.5%	14.4%	708
Federal Acquisition Service (GS30)	1,932	60.0%	27.8%	12.2%	198
FAS/Ofc of Acquisition Management (FAS-CO-QV)	134	52.6%	38.7%	8.7%	29
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	109	69.4%	18.6%	12.0%	8
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	35	48.2%	46.3%	5.6%	5
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	35	49.5%	35.6%	14.9%	4
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	263	57.1%	28.9%	14.0%	24
FAS/Ofc of Strategy Management (FAS-CO-QP)	17	56.4%	32.8%	10.8%	3
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	42.2%	41.2%	16.6%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	60	57.1%	30.2%	12.7%	9
FAS/Ofc of the Regional Commissioner (FAS-R03)	118	62.7%	27.7%	9.6%	8
FAS/Ofc of the Regional Commissioner (FAS-R04)	157	74.5%	15.3%	10.1%	9
FAS/Ofc of the Regional Commissioner (FAS-R05)	89	63.3%	25.9%	10.7%	4
FAS/Ofc of the Regional Commissioner (FAS-R06)	76	53.3%	29.0%	17.7%	3
FAS/Ofc of the Regional Commissioner (FAS-R07)	145	78.5%	15.5%	6.0%	14
FAS/Ofc of the Regional Commissioner (FAS-R08)	57	62.7%	28.8%	8.5%	5
FAS/Ofc of the Regional Commissioner (FAS-R09)	81	58.9%	28.1%	13.0%	12
FAS/Ofc of the Regional Commissioner (FAS-R10)	85	41.0%	43.3%	15.6%	14
FAS/Ofc of the Regional Commissioner (FAS-R11)	67	71.0%	15.3%	13.7%	5
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	195	61.6%	25.4%	13.0%	21
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	177	45.1%	37.2%	17.7%	20

### My Agency (continued)

#### 35. Employees are protected from health and safety hazards on the job.

N	Positive	Neutral	Negative	DNK
				6,356
ŕ				191
· · · · · ·				
•				67
152	73.6%	20.4%	6.0%	12
112	84.5%	10.5%	5.1%	5
39	80.2%	19.8%	0.0%	1
36	69.4%	11.3%	19.3%	2
268	77.7%	15.6%	6.7%	17
17	91.4%	8.6%	0.0%	1
29	90.2%	9.8%	0.0%	1
69	75.8%	15.3%	8.8%	0
124	78.2%	14.8%	7.0%	1
164	88.0%	8.3%	3.7%	4
93	87.7%	10.0%	2.3%	0
78	88.2%	10.0%	1.8%	0
155	90.2%	6.7%	3.1%	3
59	85.0%	10.0%	5.0%	2
94	74.8%	21.0%	4.2%	0
100	81.5%	17.3%	1.2%	1
71	82.6%	8.6%	8.8%	2
206	77.3%	15.5%	7.2%	11
193	73.5%	19.1%	7.5%	3
	112 39 36 268 17 29 69 124 164 93 78 155 59 94 100 71 206	406,232       75.9%         7,536       80.8%         2,062       80.6%         152       73.6%         112       84.5%         39       80.2%         36       69.4%         268       77.7%         17       91.4%         29       90.2%         69       75.8%         124       78.2%         164       88.0%         93       87.7%         78       88.2%         155       90.2%         59       85.0%         94       74.8%         100       81.5%         71       82.6%         206       77.3%	406,232       75.9%       13.6%         7,536       80.8%       13.6%         2,062       80.6%       14.0%         152       73.6%       20.4%         112       84.5%       10.5%         39       80.2%       19.8%         36       69.4%       11.3%         268       77.7%       15.6%         17       91.4%       8.6%         29       90.2%       9.8%         69       75.8%       15.3%         124       78.2%       14.8%         164       88.0%       8.3%         93       87.7%       10.0%         78       88.2%       10.0%         155       90.2%       6.7%         59       85.0%       10.0%         94       74.8%       21.0%         100       81.5%       17.3%         71       82.6%       8.6%         206       77.3%       15.5%	406,232       75.9%       13.6%       10.5%         7,536       80.8%       13.6%       5.7%         2,062       80.6%       14.0%       5.5%         152       73.6%       20.4%       6.0%         112       84.5%       10.5%       5.1%         39       80.2%       19.8%       0.0%         36       69.4%       11.3%       19.3%         268       77.7%       15.6%       6.7%         17       91.4%       8.6%       0.0%         29       90.2%       9.8%       0.0%         69       75.8%       15.3%       8.8%         124       78.2%       14.8%       7.0%         164       88.0%       8.3%       3.7%         93       87.7%       10.0%       2.3%         78       88.2%       10.0%       1.8%         155       90.2%       6.7%       3.1%         59       85.0%       10.0%       5.0%         94       74.8%       21.0%       4.2%         100       81.5%       17.3%       1.2%         71       82.6%       8.6%       8.8%         206       7

### My Agency (continued)

#### 36. My organization has prepared employees for potential security threats.

	N	Positive	Neutral	Negative	DNK
Governmentwide	406,396	75.9%	14.1%	10.0%	5,444
General Services Administration	7,572	77.9%	14.3%	7.8%	136
Federal Acquisition Service (GS30)	2,087	76.1%	15.4%	8.5%	42
FAS/Ofc of Acquisition Management (FAS-CO-QV)	162	73.8%	20.6%	5.5%	3
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	113	66.8%	20.4%	12.8%	2
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	83.3%	9.3%	7.5%	1
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	36	71.8%	9.6%	18.6%	3
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	273	68.7%	19.6%	11.8%	12
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	75.3%	19.9%	4.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	87.1%	9.6%	3.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	82.3%	13.5%	4.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	125	80.6%	13.6%	5.8%	2
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	83.9%	11.3%	4.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	81.2%	11.8%	7.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	76.6%	10.9%	12.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	159	87.6%	8.1%	4.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	85.6%	8.1%	6.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R09)	90	65.2%	22.1%	12.7%	2
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	94.0%	4.8%	1.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	67	78.0%	10.6%	11.4%	3
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	205	68.5%	22.1%	9.4%	9
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	193	68.7%	18.1%	13.2%	3

### My Agency (continued)

#### 37. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.

	N	Positive	Neutral	Negative	DNK
Governmentwide	387,840	50.7%	22.8%	26.5%	24,090
General Services Administration	7,212	56.8%	23.8%	19.3%	506
Federal Acquisition Service (GS30)	1,994	60.7%	22.9%	16.4%	137
FAS/Ofc of Acquisition Management (FAS-CO-QV)	149	52.2%	29.4%	18.4%	15
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	114	69.1%	17.1%	13.8%	3
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	37	50.0%	44.4%	5.7%	2
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	32	48.4%	27.2%	24.3%	6
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	268	56.5%	25.7%	17.8%	17
FAS/Ofc of Strategy Management (FAS-CO-QP)	19	79.5%	15.4%	5.1%	1
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	69.7%	20.2%	10.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	64	58.8%	19.3%	21.9%	5
FAS/Ofc of the Regional Commissioner (FAS-R03)	114	64.9%	17.9%	17.2%	11
FAS/Ofc of the Regional Commissioner (FAS-R04)	160	69.8%	20.2%	10.0%	7
FAS/Ofc of the Regional Commissioner (FAS-R05)	88	75.2%	18.9%	5.9%	7
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	57.8%	23.9%	18.2%	2
FAS/Ofc of the Regional Commissioner (FAS-R07)	156	72.6%	20.3%	7.0%	3
FAS/Ofc of the Regional Commissioner (FAS-R08)	55	70.4%	20.1%	9.5%	8
FAS/Ofc of the Regional Commissioner (FAS-R09)	92	54.7%	23.1%	22.2%	2
FAS/Ofc of the Regional Commissioner (FAS-R10)	91	55.6%	24.5%	19.9%	9
FAS/Ofc of the Regional Commissioner (FAS-R11)	67	57.1%	18.8%	24.1%	4
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	198	58.7%	20.8%	20.5%	18
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	180	50.1%	27.2%	22.7%	17
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### My Agency (continued)

38. Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.

	N	Positive	Neutral	Negative	DNK
Governmentwide	374,659	65.6%	19.5%	14.9%	36,134
General Services Administration	6,992	70.1%	18.8%	11.1%	700
Federal Acquisition Service (GS30)	1,917	71.2%	19.4%	9.4%	206
FAS/Ofc of Acquisition Management (FAS-CO-QV)	139	62.0%	27.1%	10.9%	25
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	110	76.4%	14.6%	9.0%	6
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	37	66.5%	31.1%	2.5%	3
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	31	66.4%	22.9%	10.7%	8
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	254	68.5%	21.4%	10.1%	32
FAS/Ofc of Strategy Management (FAS-CO-QP)	18	86.7%	13.3%	0.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R01)	28	72.0%	21.1%	6.9%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	65	71.4%	12.8%	15.8%	4
FAS/Ofc of the Regional Commissioner (FAS-R03)	114	76.2%	18.3%	5.5%	13
FAS/Ofc of the Regional Commissioner (FAS-R04)	153	79.9%	16.3%	3.8%	12
FAS/Ofc of the Regional Commissioner (FAS-R05)	86	80.7%	14.2%	5.1%	9
FAS/Ofc of the Regional Commissioner (FAS-R06)	75	63.0%	23.1%	13.9%	4
FAS/Ofc of the Regional Commissioner (FAS-R07)	146	80.0%	15.9%	4.2%	8
FAS/Ofc of the Regional Commissioner (FAS-R08)	53	80.5%	15.7%	3.8%	9
FAS/Ofc of the Regional Commissioner (FAS-R09)	82	71.7%	20.1%	8.2%	10
FAS/Ofc of the Regional Commissioner (FAS-R10)	91	75.3%	16.9%	7.9%	10
FAS/Ofc of the Regional Commissioner (FAS-R11)	67	62.1%	18.1%	19.8%	4
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	192	68.2%	16.1%	15.6%	22
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	172	61.8%	25.9%	12.3%	24

### My Agency (continued)

#### 39. My agency is successful at accomplishing its mission.

	N	Positive	Neutral	Negative	DNK
Governmentwide	404,808	73.2%	17.8%	9.0%	7,655
General Services Administration	7,605	75.7%	17.8%	6.5%	133
Federal Acquisition Service (GS30)	2,097	79.8%	15.4%	4.8%	34
FAS/Ofc of Acquisition Management (FAS-CO-QV)	159	70.2%	23.7%	6.0%	7
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	95.0%	2.5%	2.6%	1
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	68.9%	28.6%	2.5%	1
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	81.9%	15.8%	2.3%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	280	76.2%	19.7%	4.0%	2
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	72.4%	18.1%	9.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	87.3%	9.6%	3.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	66	78.9%	16.7%	4.4%	2
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	81.2%	13.9%	4.9%	1
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	94.8%	2.9%	2.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R05)	92	83.4%	14.5%	2.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	62.7%	28.2%	9.1%	1
FAS/Ofc of the Regional Commissioner (FAS-R07)	158	90.1%	5.6%	4.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	85.2%	11.6%	3.2%	1
FAS/Ofc of the Regional Commissioner (FAS-R09)	93	76.0%	19.0%	5.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R10)	99	83.5%	15.3%	1.2%	3
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	81.5%	17.3%	1.2%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	209	83.3%	12.2%	4.5%	6
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	190	61.1%	25.6%	13.3%	5

### My Agency (continued)

#### 40. I recommend my organization as a good place to work.

	N	Positive	Neutral	Negative
Governmentwide	412,958	62.7%	20.9%	16.4%
General Services Administration	7,740	68.0%	19.7%	12.2%
Federal Acquisition Service (GS30)	2,137	73.6%	17.7%	8.7%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	58.2%	24.4%	17.3%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	114	90.5%	4.2%	5.3%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	68.5%	17.3%	14.1%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	79.9%	11.7%	8.4%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	284	74.0%	17.3%	8.7%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	77.2%	13.3%	9.6%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	70.2%	20.0%	9.8%
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	71.5%	21.8%	6.7%
FAS/Ofc of the Regional Commissioner (FAS-R03)	128	71.2%	21.3%	7.6%
FAS/Ofc of the Regional Commissioner (FAS-R04)	168	85.7%	8.5%	5.8%
FAS/Ofc of the Regional Commissioner (FAS-R05)	95	78.0%	14.8%	7.2%
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	59.4%	26.1%	14.5%
FAS/Ofc of the Regional Commissioner (FAS-R07)	160	82.0%	13.2%	4.8%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	77.5%	15.9%	6.6%
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	73.3%	18.4%	8.2%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	75.4%	19.7%	4.9%
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	74.5%	17.4%	8.1%
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	215	74.1%	17.1%	8.8%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	196	62.4%	27.1%	10.5%

### My Agency (continued)

#### 41. I believe the results of this survey will be used to make my agency a better place to work.

	N	Positive	Neutral	Negative	DNK
Governmentwide	379,647	39.0%	27.5%	33.4%	33,765
General Services Administration	7,333	45.9%	25.8%	28.3%	429
Federal Acquisition Service (GS30)	2,014	53.1%	24.7%	22.2%	129
FAS/Ofc of Acquisition Management (FAS-CO-QV)	149	40.1%	32.6%	27.3%	17
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	110	72.5%	16.0%	11.5%	5
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	52.2%	30.3%	17.5%	1
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	37	65.7%	13.1%	21.1%	2
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	268	50.7%	25.9%	23.4%	19
FAS/Ofc of Strategy Management (FAS-CO-QP)	18	59.8%	29.2%	11.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	52.9%	23.5%	23.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	47.5%	27.8%	24.7%	2
FAS/Ofc of the Regional Commissioner (FAS-R03)	121	56.3%	22.1%	21.6%	6
FAS/Ofc of the Regional Commissioner (FAS-R04)	161	72.2%	18.5%	9.3%	8
FAS/Ofc of the Regional Commissioner (FAS-R05)	91	52.4%	27.4%	20.2%	4
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	28.7%	36.1%	35.2%	2
FAS/Ofc of the Regional Commissioner (FAS-R07)	154	65.1%	17.8%	17.1%	5
FAS/Ofc of the Regional Commissioner (FAS-R08)	58	63.5%	20.4%	16.2%	5
FAS/Ofc of the Regional Commissioner (FAS-R09)	86	42.2%	27.3%	30.6%	8
FAS/Ofc of the Regional Commissioner (FAS-R10)	95	31.0%	32.3%	36.7%	6
FAS/Ofc of the Regional Commissioner (FAS-R11)	67	64.1%	22.8%	13.2%	6
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	201	56.3%	22.6%	21.1%	16
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	183	40.7%	28.3%	31.0%	13

### **My Supervisor**

#### 42. My supervisor supports my need to balance work and other life issues.

	N	Positive	Neutral	Negative	DNK
Governmentwide	410,015	77.8%	11.1%	11.0%	2,468
General Services Administration	7,718	85.6%	7.7%	6.7%	30
Federal Acquisition Service (GS30)	2,131	86.8%	7.5%	5.7%	6
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	84.0%	9.9%	6.0%	0
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	116	94.1%	4.2%	1.6%	0
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	89.6%	7.9%	2.5%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	81.5%	10.2%	8.4%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	286	85.4%	7.8%	6.8%	0
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	88.6%	6.1%	5.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	83.7%	13.0%	3.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	81.3%	12.1%	6.6%	1
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	87.9%	6.5%	5.7%	0
FAS/Ofc of the Regional Commissioner (FAS-R04)	168	90.9%	5.1%	4.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	90.3%	7.3%	2.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	80.0%	10.3%	9.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	160	89.1%	7.0%	3.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	88.7%	6.5%	4.8%	1
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	83.6%	6.3%	10.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	100	90.8%	7.2%	1.9%	1
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	90.5%	4.0%	5.5%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	217	82.7%	7.1%	10.2%	0
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	195	86.5%	8.8%	4.7%	1
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### My Supervisor (continued)

#### 43. My supervisor provides me with opportunities to demonstrate my leadership skills.

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	N	Positive	Neutral	Negative	DNK
Governmentwide	409,471	65.5%	17.3%	17.3%	2,240
General Services Administration	7,687	73.5%	14.0%	12.6%	40
Federal Acquisition Service (GS30)	2,125	74.9%	14.2%	10.9%	10
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	69.3%	17.7%	13.0%	1
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	87.7%	6.3%	6.0%	0
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	71.5%	10.4%	18.0%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	79.0%	11.2%	9.9%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	287	74.0%	14.1%	11.9%	0
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	93.9%	0.0%	6.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	64.4%	22.7%	12.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	70.0%	16.0%	14.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	78.4%	8.6%	12.9%	1
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	81.4%	11.5%	7.1%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	92	75.4%	16.1%	8.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	67.2%	15.4%	17.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	159	75.7%	17.3%	7.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	77.1%	14.6%	8.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	93	69.2%	16.5%	14.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R10)	98	79.6%	13.4%	7.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	81.8%	10.2%	8.0%	1
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	215	73.3%	13.5%	13.2%	2
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	195	67.7%	20.1%	12.3%	1

### My Supervisor (continued)

#### 44. Discussions with my supervisor about my performance are worthwhile.

	N	Positive	Neutral	Negative	DNK
Governmentwide	404,650	62.5%	18.7%	18.8%	4,783
General Services Administration	7,587	70.3%	15.4%	14.4%	73
Federal Acquisition Service (GS30)	2,096	73.4%	14.2%	12.4%	21
FAS/Ofc of Acquisition Management (FAS-CO-QV)	161	70.7%	19.0%	10.3%	1
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	116	86.3%	7.7%	6.0%	C
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	66.9%	21.0%	12.1%	C
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	37	64.1%	20.6%	15.2%	C
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	280	70.5%	15.3%	14.2%	4
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	84.7%	9.3%	6.1%	(
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	64.0%	16.6%	19.4%	(
FAS/Ofc of the Regional Commissioner (FAS-R02)	66	64.8%	26.8%	8.5%	(
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	80.1%	6.5%	13.4%	(
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	78.9%	12.2%	8.9%	(
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	77.6%	10.1%	12.3%	C
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	67.4%	14.0%	18.5%	C
FAS/Ofc of the Regional Commissioner (FAS-R07)	155	76.6%	14.2%	9.2%	2
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	78.5%	13.1%	8.4%	1
FAS/Ofc of the Regional Commissioner (FAS-R09)	91	65.2%	13.7%	21.1%	1
FAS/Ofc of the Regional Commissioner (FAS-R10)	94	71.2%	18.2%	10.6%	3
FAS/Ofc of the Regional Commissioner (FAS-R11)	69	78.1%	13.8%	8.1%	2
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	213	73.2%	12.2%	14.6%	Ę
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	194	70.0%	14.7%	15.3%	2

### My Supervisor (continued)

#### 45. My supervisor is committed to a workforce representative of all segments of society.

	N	Positive	Neutral	Negative	DNK
Governmentwide	376,582	66.9%	22.4%	10.7%	34,337
General Services Administration	7,107	74.2%	18.4%	7.4%	613
Federal Acquisition Service (GS30)	1,985	76.3%	17.4%	6.3%	147
FAS/Ofc of Acquisition Management (FAS-CO-QV)	149	72.8%	22.4%	4.8%	16
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	108	89.4%	8.1%	2.5%	7
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	36	76.9%	19.8%	3.3%	4
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	36	83.2%	6.4%	10.4%	2
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	269	73.8%	20.4%	5.8%	18
FAS/Ofc of Strategy Management (FAS-CO-QP)	17	80.7%	19.3%	0.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R01)	27	71.1%	21.8%	7.1%	3
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	65.8%	26.9%	7.3%	2
FAS/Ofc of the Regional Commissioner (FAS-R03)	122	78.6%	14.0%	7.4%	6
FAS/Ofc of the Regional Commissioner (FAS-R04)	161	81.1%	13.3%	5.6%	7
FAS/Ofc of the Regional Commissioner (FAS-R05)	88	81.2%	14.0%	4.8%	6
FAS/Ofc of the Regional Commissioner (FAS-R06)	74	69.7%	15.8%	14.5%	5
FAS/Ofc of the Regional Commissioner (FAS-R07)	151	81.9%	13.7%	4.4%	8
FAS/Ofc of the Regional Commissioner (FAS-R08)	59	71.6%	25.0%	3.4%	3
FAS/Ofc of the Regional Commissioner (FAS-R09)	82	74.4%	14.8%	10.8%	12
FAS/Ofc of the Regional Commissioner (FAS-R10)	91	76.6%	18.9%	4.5%	10
FAS/Ofc of the Regional Commissioner (FAS-R11)	69	80.1%	15.8%	4.1%	2
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	199	72.6%	17.6%	9.8%	17
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	177	72.3%	21.9%	5.8%	17
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### My Supervisor (continued)

#### 46. My supervisor provides me with constructive suggestions to improve my job performance.

	N	Positive	Neutral	Negative	DNK
Governmentwide	408,296	61.4%	19.9%	18.7%	2,452
General Services Administration	7,677	69.4%	16.5%	14.1%	39
Federal Acquisition Service (GS30)	2,123	72.8%	15.3%	11.9%	9
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	74.7%	13.4%	11.9%	0
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	116	82.8%	11.3%	5.9%	0
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	69.5%	22.4%	8.1%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	68.8%	22.0%	9.2%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	283	69.9%	17.6%	12.5%	1
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	83.9%	10.1%	6.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	63.9%	23.4%	12.7%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	71.8%	16.1%	12.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	127	75.7%	13.5%	10.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R04)	169	80.4%	12.5%	7.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	75.8%	14.3%	9.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	62.4%	16.3%	21.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	158	78.7%	14.9%	6.4%	1
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	70.3%	16.7%	13.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	62.4%	16.4%	21.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	98	74.1%	17.6%	8.2%	2
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	73.2%	17.8%	9.0%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	215	70.6%	13.1%	16.2%	1
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	191	68.6%	15.8%	15.6%	3

### My Supervisor (continued)

#### 47. Supervisors in my work unit support employee development.

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	N	Positive	Neutral	Negative	DNK
Governmentwide	404,801	64.3%	18.5%	17.2%	6,499
General Services Administration	7,646	75.3%	13.7%	11.0%	83
Federal Acquisition Service (GS30)	2,110	77.8%	12.6%	9.6%	24
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	74.0%	17.1%	8.9%	0
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	114	93.9%	1.8%	4.3%	2
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	38	76.6%	15.2%	8.3%	2
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	37	78.6%	10.9%	10.5%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	279	79.0%	11.5%	9.5%	5
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	93.9%	0.0%	6.1%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	77.0%	23.0%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	72.5%	15.0%	12.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	78.2%	10.4%	11.3%	2
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	86.1%	7.5%	6.5%	2
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	84.8%	9.8%	5.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	68.9%	12.3%	18.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	158	84.1%	11.4%	4.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	74.0%	18.0%	7.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	65.9%	17.8%	16.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	80.7%	8.9%	10.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	69	78.0%	16.4%	5.6%	3
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	213	74.6%	12.3%	13.2%	3
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	191	67.2%	19.7%	13.0%	4

### My Supervisor (continued)

#### 48. My supervisor listens to what I have to say.

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	N	Positive	Neutral	Negative
Governmentwide	411,425	75.7%	12.3%	12.0%
General Services Administration	7,737	81.6%	9.7%	8.7%
Federal Acquisition Service (GS30)	2,135	82.6%	9.1%	8.3%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	81.7%	11.1%	7.2%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	116	91.7%	5.0%	3.3%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	68.9%	18.7%	12.4%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	76.3%	13.8%	9.9%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	286	83.6%	9.2%	7.2%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	93.9%	0.0%	6.1%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	80.2%	10.0%	9.8%
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	82.4%	10.5%	7.1%
FAS/Ofc of the Regional Commissioner (FAS-R03)	127	76.1%	12.1%	11.8%
FAS/Ofc of the Regional Commissioner (FAS-R04)	168	86.1%	8.7%	5.3%
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	86.8%	4.1%	9.1%
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	71.6%	10.0%	18.4%
FAS/Ofc of the Regional Commissioner (FAS-R07)	159	85.1%	9.8%	5.1%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	84.0%	7.8%	8.2%
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	82.7%	7.1%	10.2%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	82.0%	10.0%	8.0%
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	88.1%	8.0%	3.9%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	216	79.3%	8.0%	12.6%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	193	82.7%	9.5%	7.8%

### My Supervisor (continued)

#### 49. My supervisor treats me with respect.

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	N	Positive	Neutral	Negative
Governmentwide	410,437	80.9%	10.2%	8.9%
General Services Administration	7,719	85.4%	7.8%	6.8%
Federal Acquisition Service (GS30)	2,135	86.3%	7.6%	6.1%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	85.2%	8.9%	5.8%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	116	93.3%	5.0%	1.7%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	77.0%	18.3%	4.6%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	78.6%	7.1%	14.3%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	285	85.8%	7.9%	6.4%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	93.9%	6.1%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	90.3%	6.7%	3.1%
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	81.8%	9.8%	8.4%
FAS/Ofc of the Regional Commissioner (FAS-R03)	127	84.3%	5.6%	10.1%
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	89.9%	6.5%	3.6%
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	88.8%	7.9%	3.2%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	79.8%	7.7%	12.5%
FAS/Ofc of the Regional Commissioner (FAS-R07)	159	88.7%	7.1%	4.2%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	87.2%	6.2%	6.6%
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	84.6%	7.3%	8.1%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	87.9%	9.3%	2.8%
FAS/Ofc of the Regional Commissioner (FAS-R11)	73	88.2%	8.0%	3.8%
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	217	84.4%	7.3%	8.3%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	193	85.7%	7.5%	6.9%

### My Supervisor (continued)

#### 50. In the last six months, my supervisor has talked with me about my performance.

	N	Positive	Neutral	Negative
Governmentwide	410,472	77.5%	10.2%	12.3%
General Services Administration	7,712	85.0%	7.4%	7.6%
Federal Acquisition Service (GS30)	2,123	85.0%	7.9%	7.1%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	90.4%	6.1%	3.6%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	116	91.6%	4.2%	4.2%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	74.8%	9.5%	15.7%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	81.5%	13.8%	4.7%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	284	84.5%	6.7%	8.7%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	95.5%	0.0%	4.5%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	76.9%	16.7%	6.4%
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	73.7%	13.6%	12.7%
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	92.9%	3.3%	3.8%
FAS/Ofc of the Regional Commissioner (FAS-R04)	165	89.8%	4.4%	5.8%
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	85.5%	9.4%	5.1%
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	77.9%	11.3%	10.7%
FAS/Ofc of the Regional Commissioner (FAS-R07)	157	90.9%	7.2%	1.9%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	83.8%	12.8%	3.4%
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	77.7%	9.0%	13.4%
FAS/Ofc of the Regional Commissioner (FAS-R10)	99	79.5%	12.6%	7.9%
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	77.6%	14.9%	7.5%
FAS/Ofc of Trvl, Motor Vech & Card Svcs (FAS-CO-QM)	216	86.0%	6.7%	7.3%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	192	81.2%	8.3%	10.5%

### My Supervisor (continued)

#### 51. I have trust and confidence in my supervisor.

	N	Positive	Neutral	Negative
Governmentwide	410,689	66.5%	16.5%	16.9%
General Services Administration	7,717	72.9%	14.8%	12.3%
Federal Acquisition Service (GS30)	2,130	75.1%	13.3%	11.6%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	70.1%	19.5%	10.5%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	116	85.7%	10.1%	4.2%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	62.7%	21.0%	16.4%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	71.2%	16.8%	12.0%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	285	74.9%	12.8%	12.3%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	86.7%	13.3%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	77.4%	6.6%	16.0%
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	71.7%	14.7%	13.6%
FAS/Ofc of the Regional Commissioner (FAS-R03)	127	75.1%	10.8%	14.1%
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	81.4%	9.8%	8.8%
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	83.3%	10.2%	6.5%
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	69.9%	10.1%	20.0%
FAS/Ofc of the Regional Commissioner (FAS-R07)	158	80.5%	10.5%	9.0%
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	76.9%	9.9%	13.2%
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	71.3%	12.6%	16.0%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	77.2%	14.9%	7.8%
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	68.1%	20.5%	11.4%
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	216	71.6%	13.1%	15.4%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	193	71.7%	16.3%	12.0%

### My Supervisor (continued)

#### 52. Overall, how good a job do you feel is being done by your immediate supervisor?

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	N	Positive	Neutral	Negative
Governmentwide	410,877	69.7%	18.0%	12.3%
General Services Administration	7,720	77.1%	14.0%	8.9%
Federal Acquisition Service (GS30)	2,132	79.3%	13.2%	7.5%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	79.0%	13.2%	7.8%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	116	89.2%	9.1%	1.7%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	68.4%	26.2%	5.5%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	75.6%	16.8%	7.6%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	284	78.8%	12.0%	9.1%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	89.5%	4.5%	6.1%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	73.9%	19.7%	6.4%
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	75.2%	14.6%	10.2%
FAS/Ofc of the Regional Commissioner (FAS-R03)	128	77.1%	13.6%	9.4%
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	88.6%	6.7%	4.7%
FAS/Ofc of the Regional Commissioner (FAS-R05)	94	83.6%	12.2%	4.2%
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	72.7%	12.9%	14.4%
FAS/Ofc of the Regional Commissioner (FAS-R07)	160	84.3%	13.8%	1.9%
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	81.7%	8.1%	10.3%
FAS/Ofc of the Regional Commissioner (FAS-R09)	94	74.4%	11.3%	14.3%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	80.1%	16.1%	3.8%
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	79.2%	14.3%	6.5%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	216	76.2%	11.5%	12.3%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	194	73.0%	21.4%	5.7%

### Leadership

#### 53. In my organization, senior leaders generate high levels of motivation and commitment in the workforce.

	N	Positive	Neutral	Negative	DNK
Governmentwide	401,121	39.0%	24.7%	36.3%	7,849
General Services Administration	7,563	43.3%	24.3%	32.4%	134
Federal Acquisition Service (GS30)	2,080	48.7%	22.9%	28.3%	41
FAS/Ofc of Acquisition Management (FAS-CO-QV)	161	29.7%	23.4%	46.9%	3
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	114	66.7%	17.0%	16.3%	1
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	36	54.5%	22.2%	23.3%	2
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	46.1%	28.2%	25.7%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	277	47.1%	21.8%	31.2%	6
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	63.8%	26.9%	9.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	51.2%	26.2%	22.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	41.5%	24.3%	34.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	123	44.3%	23.2%	32.5%	4
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	80.2%	11.0%	8.8%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	90	49.0%	25.8%	25.2%	3
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	31.7%	35.0%	33.2%	1
FAS/Ofc of the Regional Commissioner (FAS-R07)	160	65.7%	20.1%	14.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	57.7%	19.5%	22.8%	2
FAS/Ofc of the Regional Commissioner (FAS-R09)	91	41.8%	22.6%	35.6%	1
FAS/Ofc of the Regional Commissioner (FAS-R10)	98	36.6%	34.8%	28.5%	2
FAS/Ofc of the Regional Commissioner (FAS-R11)	70	60.7%	18.1%	21.2%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	208	48.4%	23.6%	28.0%	7
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	186	26.6%	27.5%	45.8%	7

### Leadership (continued)

#### 54. My organization's senior leaders maintain high standards of honesty and integrity.

	N	Positive	Neutral	Negative	DNK
Governmentwide	383,737	50.4%	24.7%	24.9%	24,649
General Services Administration	7,218	53.8%	26.5%	19.7%	471
Federal Acquisition Service (GS30)	1,997	57.0%	26.3%	16.8%	128
FAS/Ofc of Acquisition Management (FAS-CO-QV)	142	39.2%	40.2%	20.6%	24
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	110	75.0%	13.1%	11.9%	5
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	37	58.0%	29.3%	12.7%	3
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	37	57.5%	32.8%	9.8%	2
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	272	52.2%	29.1%	18.7%	12
FAS/Ofc of Strategy Management (FAS-CO-QP)	19	83.4%	11.5%	5.1%	1
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	62.7%	27.2%	10.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	65	54.5%	23.9%	21.7%	4
FAS/Ofc of the Regional Commissioner (FAS-R03)	119	55.3%	23.4%	21.2%	8
FAS/Ofc of the Regional Commissioner (FAS-R04)	163	74.2%	18.6%	7.2%	3
FAS/Ofc of the Regional Commissioner (FAS-R05)	84	68.0%	26.3%	5.8%	8
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	45.0%	31.7%	23.3%	2
FAS/Ofc of the Regional Commissioner (FAS-R07)	154	74.0%	17.5%	8.5%	6
FAS/Ofc of the Regional Commissioner (FAS-R08)	58	59.9%	26.0%	14.1%	5
FAS/Ofc of the Regional Commissioner (FAS-R09)	88	50.5%	23.7%	25.8%	4
FAS/Ofc of the Regional Commissioner (FAS-R10)	89	52.0%	29.6%	18.4%	12
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	58.1%	22.6%	19.3%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	199	58.1%	24.7%	17.2%	14
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	180	38.0%	36.1%	25.8%	13
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## Leadership (continued)

#### 55. Supervisors work well with employees of different backgrounds.

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	N	Positive	Neutral	Negative	DNK
Governmentwide	379,628	62.9%	22.7%	14.4%	25,756
General Services Administration	7,090	65.8%	22.5%	11.6%	462
Federal Acquisition Service (GS30)	1,960	69.5%	20.2%	10.3%	111
FAS/Ofc of Acquisition Management (FAS-CO-QV)	146	61.6%	26.6%	11.8%	14
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	110	84.5%	9.2%	6.3%	4
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	36	61.9%	29.5%	8.7%	3
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	37	60.8%	28.2%	10.9%	1
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	259	65.2%	21.8%	13.0%	18
FAS/Ofc of Strategy Management (FAS-CO-QP)	19	88.5%	5.1%	6.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	27	67.2%	25.6%	7.2%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	65	59.7%	24.8%	15.5%	2
FAS/Ofc of the Regional Commissioner (FAS-R03)	120	68.9%	22.4%	8.8%	3
FAS/Ofc of the Regional Commissioner (FAS-R04)	157	81.2%	11.9%	6.9%	5
FAS/Ofc of the Regional Commissioner (FAS-R05)	81	74.8%	16.3%	8.9%	8
FAS/Ofc of the Regional Commissioner (FAS-R06)	72	59.8%	25.6%	14.6%	3
FAS/Ofc of the Regional Commissioner (FAS-R07)	151	82.0%	12.8%	5.2%	6
FAS/Ofc of the Regional Commissioner (FAS-R08)	58	75.8%	17.0%	7.2%	5
FAS/Ofc of the Regional Commissioner (FAS-R09)	82	73.6%	15.9%	10.6%	6
FAS/Ofc of the Regional Commissioner (FAS-R10)	92	68.0%	24.1%	7.9%	7
FAS/Ofc of the Regional Commissioner (FAS-R11)	67	68.8%	19.5%	11.7%	3
FAS/Ofc of Trvl, Motor Vech & Card Svcs (FAS-CO-QM)	201	69.6%	18.7%	11.6%	10
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	176	56.4%	29.4%	14.2%	12

### Leadership (continued)

#### 56. Managers communicate the goals and priorities of the organization.

	N	Positive	Neutral	Negative	DNK
Governmentwide	401,551	59.1%	20.8%	20.1%	5,334
General Services Administration	7,598	66.4%	18.0%	15.6%	64
Federal Acquisition Service (GS30)	2,102	70.3%	15.9%	13.8%	14
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	57.2%	20.6%	22.2%	0
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	87.2%	5.3%	7.5%	0
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	68.2%	16.7%	15.0%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	75.6%	11.5%	12.9%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	282	68.4%	18.6%	13.0%	2
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	85.5%	10.0%	4.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	63.7%	23.3%	13.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	58.2%	20.1%	21.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	123	76.2%	12.2%	11.6%	2
FAS/Ofc of the Regional Commissioner (FAS-R04)	165	85.9%	8.9%	5.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R05)	90	80.8%	11.8%	7.4%	1
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	50.8%	29.9%	19.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	157	86.1%	5.7%	8.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R08)	63	61.9%	25.5%	12.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	92	69.9%	15.2%	14.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	100	70.7%	17.1%	12.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	74.4%	17.0%	8.6%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	209	73.2%	15.1%	11.7%	4
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	190	48.1%	22.2%	29.7%	3

### Leadership (continued)

#### 57. Managers review and evaluate the organization's progress toward meeting its goals and objectives.

	N	Positive	Neutral	Negative	DNK
Governmentwide	379,267	58.8%	24.3%	16.9%	27,154
General Services Administration	7,319	68.3%	20.1%	11.6%	329
Federal Acquisition Service (GS30)	2,037	72.9%	18.1%	9.1%	75
FAS/Ofc of Acquisition Management (FAS-CO-QV)	150	60.0%	28.6%	11.4%	13
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	111	88.4%	8.0%	3.6%	2
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	38	57.4%	26.9%	15.7%	2
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	75.0%	16.8%	8.2%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	272	68.3%	22.4%	9.4%	9
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	79.8%	14.8%	5.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	62.7%	27.5%	9.8%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	65.6%	21.1%	13.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R03)	121	82.2%	10.6%	7.2%	5
FAS/Ofc of the Regional Commissioner (FAS-R04)	164	86.0%	10.0%	4.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R05)	90	82.5%	14.3%	3.2%	3
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	60.4%	28.4%	11.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	154	86.5%	8.2%	5.3%	4
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	69.1%	24.5%	6.4%	2
FAS/Ofc of the Regional Commissioner (FAS-R09)	88	68.5%	15.9%	15.7%	3
FAS/Ofc of the Regional Commissioner (FAS-R10)	92	70.2%	19.5%	10.2%	8
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	75.4%	17.4%	7.2%	1
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	203	75.2%	16.7%	8.2%	9
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	183	59.2%	23.1%	17.7%	10

### Leadership (continued)

#### 58. Managers promote communication among different work units (for example, about projects, goals, needed resources).

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	N	Positive	Neutral	Negative	DNK
Governmentwide	393,192	50.5%	23.2%	26.3%	14,282
General Services Administration	7,486	59.1%	21.3%	19.6%	178
Federal Acquisition Service (GS30)	2,062	61.8%	20.7%	17.5%	54
FAS/Ofc of Acquisition Management (FAS-CO-QV)	156	42.6%	35.3%	22.1%	7
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	112	81.0%	12.6%	6.3%	2
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	38	65.0%	17.1%	18.0%	2
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	63.9%	17.2%	18.9%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	276	52.6%	24.0%	23.4%	6
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	74.5%	4.8%	20.7%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	69.5%	23.9%	6.6%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	61.1%	22.7%	16.2%	2
FAS/Ofc of the Regional Commissioner (FAS-R03)	123	59.8%	16.0%	24.2%	4
FAS/Ofc of the Regional Commissioner (FAS-R04)	163	82.7%	10.1%	7.1%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	90	72.7%	14.3%	13.0%	3
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	56.8%	22.5%	20.7%	2
FAS/Ofc of the Regional Commissioner (FAS-R07)	156	79.3%	12.5%	8.3%	3
FAS/Ofc of the Regional Commissioner (FAS-R08)	60	67.4%	22.8%	9.8%	3
FAS/Ofc of the Regional Commissioner (FAS-R09)	89	64.5%	18.0%	17.5%	3
FAS/Ofc of the Regional Commissioner (FAS-R10)	96	53.7%	24.1%	22.2%	4
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	71.8%	18.0%	10.2%	1
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	208	60.6%	21.8%	17.6%	6
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	189	40.5%	30.0%	29.5%	4

### Leadership (continued)

#### 59. Managers support collaboration across work units to accomplish work objectives.

	N	Positive	Neutral	Negative	DNK
Governmentwide	392,340	54.2%	23.3%	22.5%	14,928
General Services Administration	7,485	62.7%	20.4%	16.9%	191
Federal Acquisition Service (GS30)	2,061	64.9%	20.1%	15.0%	62
FAS/Ofc of Acquisition Management (FAS-CO-QV)	153	49.0%	35.5%	15.5%	12
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	112	82.9%	9.7%	7.3%	3
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	73.4%	11.4%	15.2%	1
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	69.0%	12.2%	18.8%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	270	59.7%	22.0%	18.3%	11
FAS/Ofc of Strategy Management (FAS-CO-QP)	19	90.2%	0.0%	9.8%	1
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	62.5%	27.4%	10.1%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	60.2%	21.0%	18.7%	1
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	63.1%	18.5%	18.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R04)	165	83.5%	10.5%	6.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	92	75.9%	16.8%	7.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	57.0%	20.9%	22.1%	2
FAS/Ofc of the Regional Commissioner (FAS-R07)	156	78.7%	12.4%	8.9%	3
FAS/Ofc of the Regional Commissioner (FAS-R08)	58	71.1%	20.1%	8.7%	5
FAS/Ofc of the Regional Commissioner (FAS-R09)	87	62.8%	20.4%	16.8%	5
FAS/Ofc of the Regional Commissioner (FAS-R10)	97	54.2%	28.0%	17.7%	4
FAS/Ofc of the Regional Commissioner (FAS-R11)	70	74.7%	16.2%	9.1%	2
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	210	63.0%	20.2%	16.8%	5
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	191	46.4%	28.3%	25.3%	3

### Leadership (continued)

#### 60. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?

	N	Positive	Neutral	Negative	DNK
Governmentwide	384,360	56.8%	23.8%	19.5%	23,479
General Services Administration	7,269	64.4%	20.4%	15.2%	424
Federal Acquisition Service (GS30)	2,018	65.0%	21.1%	13.9%	105
FAS/Ofc of Acquisition Management (FAS-CO-QV)	149	45.6%	29.9%	24.5%	17
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	114	81.9%	11.7%	6.4%	1
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	37	65.0%	16.4%	18.7%	3
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	34	72.1%	21.9%	6.0%	4
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	273	62.8%	19.4%	17.8%	9
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	73.4%	21.8%	4.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	73.2%	20.3%	6.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	65	60.0%	20.0%	20.0%	4
FAS/Ofc of the Regional Commissioner (FAS-R03)	119	57.3%	25.1%	17.6%	8
FAS/Ofc of the Regional Commissioner (FAS-R04)	162	79.4%	14.0%	6.7%	6
FAS/Ofc of the Regional Commissioner (FAS-R05)	90	76.7%	15.9%	7.5%	3
FAS/Ofc of the Regional Commissioner (FAS-R06)	76	53.3%	23.4%	23.3%	3
FAS/Ofc of the Regional Commissioner (FAS-R07)	155	78.3%	13.4%	8.3%	1
FAS/Ofc of the Regional Commissioner (FAS-R08)	58	74.0%	17.1%	8.9%	4
FAS/Ofc of the Regional Commissioner (FAS-R09)	88	64.3%	21.9%	13.8%	4
FAS/Ofc of the Regional Commissioner (FAS-R10)	96	55.9%	37.4%	6.6%	5
FAS/Ofc of the Regional Commissioner (FAS-R11)	68	62.9%	19.8%	17.3%	5
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	195	68.6%	16.7%	14.8%	19
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	187	52.0%	32.3%	15.6%	7

### Leadership (continued)

#### 61. I have a high level of respect for my organization's senior leaders.

	N	Positive	Neutral	Negative	DNK
Governmentwide	402,356	51.4%	24.4%	24.3%	5,387
General Services Administration	7,578	52.7%	26.0%	21.3%	111
Federal Acquisition Service (GS30)	2,093	56.7%	24.6%	18.7%	26
FAS/Ofc of Acquisition Management (FAS-CO-QV)	161	37.2%	38.0%	24.9%	4
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	114	77.6%	9.4%	13.0%	1
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	38	50.8%	26.8%	22.3%	1
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	65.8%	16.9%	17.3%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	278	57.6%	20.6%	21.8%	2
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	78.6%	12.1%	9.3%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	57.5%	29.9%	12.7%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	69	52.4%	27.0%	20.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	125	45.2%	29.7%	25.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	83.3%	8.2%	8.5%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	89	61.6%	23.6%	14.8%	3
FAS/Ofc of the Regional Commissioner (FAS-R06)	79	41.8%	34.6%	23.6%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	158	70.7%	18.3%	11.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	59.1%	24.6%	16.4%	1
FAS/Ofc of the Regional Commissioner (FAS-R09)	90	51.4%	26.5%	22.1%	2
FAS/Ofc of the Regional Commissioner (FAS-R10)	99	42.2%	40.0%	17.8%	2
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	64.4%	22.5%	13.1%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	209	55.9%	24.6%	19.5%	4
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	192	41.5%	33.2%	25.3%	2

### Leadership (continued)

#### 62. Senior leaders demonstrate support for Work/Life programs.

	N	Positive	Neutral	Negative	DNK
Governmentwide	371,258	53.4%	27.1%	19.5%	36,507
General Services Administration	7,242	67.4%	21.2%	11.4%	450
Federal Acquisition Service (GS30)	1,997	69.4%	20.7%	9.9%	123
FAS/Ofc of Acquisition Management (FAS-CO-QV)	153	45.3%	35.5%	19.2%	13
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	111	78.4%	12.8%	8.8%	3
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	37	69.4%	27.9%	2.7%	3
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	35	68.5%	23.7%	7.8%	4
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	259	67.4%	21.3%	11.4%	22
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	69.8%	24.9%	5.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	86.7%	9.8%	3.5%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	66	64.4%	25.0%	10.6%	3
FAS/Ofc of the Regional Commissioner (FAS-R03)	123	68.6%	20.9%	10.5%	4
FAS/Ofc of the Regional Commissioner (FAS-R04)	163	85.6%	9.9%	4.5%	5
FAS/Ofc of the Regional Commissioner (FAS-R05)	86	81.7%	14.9%	3.3%	6
FAS/Ofc of the Regional Commissioner (FAS-R06)	74	64.3%	26.1%	9.6%	5
FAS/Ofc of the Regional Commissioner (FAS-R07)	154	82.0%	13.4%	4.6%	4
FAS/Ofc of the Regional Commissioner (FAS-R08)	60	78.0%	11.8%	10.2%	3
FAS/Ofc of the Regional Commissioner (FAS-R09)	82	60.7%	25.8%	13.6%	10
FAS/Ofc of the Regional Commissioner (FAS-R10)	94	60.1%	34.4%	5.5%	7
FAS/Ofc of the Regional Commissioner (FAS-R11)	69	74.1%	13.2%	12.7%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	203	69.7%	16.4%	14.0%	11
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	175	60.9%	28.3%	10.8%	19

### **My Satisfaction**

#### 63. How satisfied are you with your involvement in decisions that affect your work?

	N	Positive	Neutral	Negative
Governmentwide	406,408	49.6%	23.4%	26.9%
General Services Administration	7,661	55.1%	22.1%	22.8%
Federal Acquisition Service (GS30)	2,118	59.3%	22.2%	18.5%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	37.6%	37.9%	24.5%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	114	73.5%	19.7%	6.8%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	38	61.0%	18.4%	20.6%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	59.2%	15.6%	25.2%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	283	57.0%	19.7%	23.3%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	79.1%	10.0%	10.8%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	63.8%	13.4%	22.9%
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	53.4%	25.6%	21.0%
FAS/Ofc of the Regional Commissioner (FAS-R03)	127	56.4%	25.0%	18.5%
FAS/Ofc of the Regional Commissioner (FAS-R04)	168	72.5%	18.4%	9.2%
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	68.1%	17.6%	14.2%
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	53.1%	17.4%	29.5%
FAS/Ofc of the Regional Commissioner (FAS-R07)	157	66.8%	18.1%	15.1%
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	63.8%	19.7%	16.5%
FAS/Ofc of the Regional Commissioner (FAS-R09)	92	57.4%	26.2%	16.4%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	55.3%	26.6%	18.2%
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	70.2%	17.5%	12.4%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	214	63.0%	20.2%	16.8%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	193	47.8%	26.7%	25.5%

### My Satisfaction (continued)

#### 64. How satisfied are you with the information you receive from management on what's going on in your organization?

	N	Positive	Neutral	Negative
Governmentwide	405,736	46.8%	24.0%	29.2%
General Services Administration	7,651	55.1%	21.9%	23.1%
Federal Acquisition Service (GS30)	2,110	58.4%	21.1%	20.5%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	162	33.2%	32.0%	34.8%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	74.9%	13.2%	11.9%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	67.6%	16.0%	16.4%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	55.9%	16.5%	27.6%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	283	53.5%	21.4%	25.1%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	72.8%	21.8%	5.4%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	60.6%	19.9%	19.5%
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	58.0%	12.9%	29.1%
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	54.6%	27.4%	18.0%
FAS/Ofc of the Regional Commissioner (FAS-R04)	165	78.1%	13.9%	8.0%
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	63.8%	21.6%	14.6%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	54.7%	19.5%	25.8%
FAS/Ofc of the Regional Commissioner (FAS-R07)	156	75.0%	14.1%	10.8%
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	65.4%	23.4%	11.2%
FAS/Ofc of the Regional Commissioner (FAS-R09)	92	62.4%	18.9%	18.7%
FAS/Ofc of the Regional Commissioner (FAS-R10)	100	53.7%	24.1%	22.2%
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	67.9%	15.9%	16.3%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	214	61.3%	21.8%	16.9%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	192	35.8%	29.4%	34.9%

### My Satisfaction (continued)

#### 65. How satisfied are you with the recognition you receive for doing a good job?

	N	Positive	Neutral	Negative
Governmentwide	404,473	46.6%	23.8%	29.5%
General Services Administration	7,615	51.2%	24.8%	24.0%
Federal Acquisition Service (GS30)	2,097	57.5%	23.9%	18.6%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	44.9%	32.4%	22.7%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	73.6%	17.8%	8.6%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	61.8%	26.0%	12.3%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	50.4%	28.4%	21.2%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	278	49.2%	29.1%	21.7%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	95.2%	4.8%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	58.5%	24.7%	16.8%
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	45.8%	26.4%	27.8%
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	59.2%	21.4%	19.4%
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	72.7%	18.9%	8.4%
FAS/Ofc of the Regional Commissioner (FAS-R05)	92	68.3%	22.3%	9.4%
FAS/Ofc of the Regional Commissioner (FAS-R06)	76	47.5%	31.4%	21.1%
FAS/Ofc of the Regional Commissioner (FAS-R07)	158	70.2%	17.7%	12.1%
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	56.5%	26.6%	16.9%
FAS/Ofc of the Regional Commissioner (FAS-R09)	91	58.0%	19.5%	22.5%
FAS/Ofc of the Regional Commissioner (FAS-R10)	98	58.5%	23.9%	17.6%
FAS/Ofc of the Regional Commissioner (FAS-R11)	69	62.3%	16.0%	21.7%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	213	61.6%	18.7%	19.7%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	191	38.8%	31.6%	29.6%

### My Satisfaction (continued)

#### 66. How satisfied are you with the policies and practices of your senior leaders?

3 7 1 1 37				
	N	Positive	Neutral	Negative
Governmentwide	404,697	40.8%	29.8%	29.4%
General Services Administration	7,620	43.9%	30.9%	25.2%
Federal Acquisition Service (GS30)	2,105	48.3%	28.5%	23.2%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	27.3%	40.4%	32.3%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	114	69.6%	17.5%	12.9%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	51.0%	27.3%	21.7%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	45.5%	28.6%	25.9%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	282	46.1%	29.7%	24.2%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	78.6%	16.9%	4.5%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	53.1%	27.2%	19.7%
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	42.2%	32.3%	25.5%
FAS/Ofc of the Regional Commissioner (FAS-R03)	125	40.4%	31.3%	28.3%
FAS/Ofc of the Regional Commissioner (FAS-R04)	165	70.8%	18.0%	11.2%
FAS/Ofc of the Regional Commissioner (FAS-R05)	91	58.7%	27.6%	13.7%
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	35.8%	36.1%	28.1%
FAS/Ofc of the Regional Commissioner (FAS-R07)	157	65.9%	20.8%	13.3%
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	52.1%	33.1%	14.8%
FAS/Ofc of the Regional Commissioner (FAS-R09)	92	40.2%	31.4%	28.4%
FAS/Ofc of the Regional Commissioner (FAS-R10)	100	37.1%	34.4%	28.5%
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	57.9%	22.1%	20.0%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	214	49.5%	24.0%	26.5%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	191	30.3%	35.2%	34.5%

### My Satisfaction (continued)

#### 67. How satisfied are you with your opportunity to get a better job in your organization?

N 404,808 7,650	Positive 34.8%	Neutral 27.5%	Negative
,		27.5%	27.70/
7,650			37.7%
	38.8%	27.9%	33.3%
2,117	44.1%	27.4%	28.6%
166	23.8%	33.5%	42.7%
115	59.5%	26.0%	14.5%
40	42.4%	27.1%	30.5%
38	40.8%	27.7%	31.6%
282	43.9%	27.2%	28.9%
20	69.6%	30.4%	0.0%
29	38.2%	24.3%	37.5%
68	40.0%	25.4%	34.6%
127	39.2%	30.9%	29.9%
168	67.0%	16.1%	16.8%
93	43.8%	29.1%	27.0%
78	29.8%	33.6%	36.6%
157	58.4%	19.7%	21.9%
62	49.6%	25.6%	24.8%
92	42.1%	40.1%	17.8%
101	25.6%	29.1%	45.3%
72	55.6%	22.0%	22.5%
214	47.6%	26.1%	26.3%
191	30.5%	31.2%	38.2%
	2,117 166 115 40 38 282 20 29 68 127 168 93 78 157 62 92 101 72 214	2,117 44.1%  166 23.8%  115 59.5%  40 42.4%  38 40.8%  282 43.9%  20 69.6%  29 38.2%  68 40.0%  127 39.2%  168 67.0%  93 43.8%  78 29.8%  157 58.4%  62 49.6%  92 42.1%  101 25.6%  72 55.6%  214 47.6%	2,117       44.1%       27.4%         166       23.8%       33.5%         115       59.5%       26.0%         40       42.4%       27.1%         38       40.8%       27.7%         282       43.9%       27.2%         20       69.6%       30.4%         29       38.2%       24.3%         68       40.0%       25.4%         127       39.2%       30.9%         168       67.0%       16.1%         93       43.8%       29.1%         78       29.8%       33.6%         157       58.4%       19.7%         62       49.6%       25.6%         92       42.1%       40.1%         101       25.6%       29.1%         72       55.6%       22.0%         214       47.6%       26.1%

### My Satisfaction (continued)

#### 68. How satisfied are you with the training you receive for your present job?

	N	Positive	Neutral	Negative
Governmentwide	404,872	51.6%	23.8%	24.6%
General Services Administration	7,643	58.1%	22.3%	19.5%
Federal Acquisition Service (GS30)	2,110	65.4%	20.1%	14.6%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	54.1%	29.7%	16.1%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	86.7%	8.3%	5.0%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	63.7%	26.4%	9.9%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	51.3%	26.9%	21.9%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	280	68.2%	17.1%	14.7%
FAS/Ofc of Strategy Management (FAS-CO-QP)	19	57.8%	31.6%	10.6%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	64.0%	26.1%	10.0%
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	59.7%	26.7%	13.6%
FAS/Ofc of the Regional Commissioner (FAS-R03)	127	62.7%	21.5%	15.8%
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	74.0%	16.6%	9.5%
FAS/Ofc of the Regional Commissioner (FAS-R05)	92	73.3%	19.2%	7.4%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	62.4%	21.6%	16.0%
FAS/Ofc of the Regional Commissioner (FAS-R07)	157	76.9%	12.6%	10.4%
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	71.7%	16.6%	11.7%
FAS/Ofc of the Regional Commissioner (FAS-R09)	91	59.5%	17.1%	23.5%
FAS/Ofc of the Regional Commissioner (FAS-R10)	100	59.7%	27.2%	13.1%
FAS/Ofc of the Regional Commissioner (FAS-R11)	73	64.3%	18.9%	16.9%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	212	66.1%	15.0%	18.9%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	192	50.0%	28.3%	21.7%

## My Satisfaction (continued)

#### 69. Considering everything, how satisfied are you with your job?

	N	Positive	Neutral	Negative
Governmentwide	404,704	65.2%	17.9%	16.9%
General Services Administration	7,631	68.8%	17.0%	14.1%
Federal Acquisition Service (GS30)	2,107	74.1%	14.5%	11.4%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	60.1%	19.7%	20.2%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	87.7%	7.2%	5.1%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	60.9%	24.3%	14.9%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	74.8%	11.8%	13.4%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	280	73.4%	14.5%	12.1%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	89.2%	10.8%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	69.2%	23.8%	7.0%
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	76.2%	14.3%	9.4%
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	71.7%	14.2%	14.0%
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	85.5%	7.6%	7.0%
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	77.2%	14.4%	8.4%
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	66.9%	19.7%	13.4%
FAS/Ofc of the Regional Commissioner (FAS-R07)	157	79.0%	12.7%	8.3%
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	83.0%	8.5%	8.5%
FAS/Ofc of the Regional Commissioner (FAS-R09)	92	79.0%	10.7%	10.4%
FAS/Ofc of the Regional Commissioner (FAS-R10)	100	74.2%	18.0%	7.8%
FAS/Ofc of the Regional Commissioner (FAS-R11)	71	80.5%	11.8%	7.7%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	210	74.0%	10.6%	15.3%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	192	61.5%	25.0%	13.4%

### My Satisfaction (continued)

#### 70. Considering everything, how satisfied are you with your pay?

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	N	Positive	Neutral	Negative
Governmentwide	405,405	57.1%	17.3%	25.6%
General Services Administration	7,635	65.9%	16.8%	17.3%
Federal Acquisition Service (GS30)	2,112	70.4%	16.3%	13.3%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	63.8%	21.4%	14.7%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	78.6%	10.9%	10.5%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	64.5%	17.6%	17.9%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	37	66.6%	17.5%	15.9%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	283	68.5%	17.3%	14.2%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	67.8%	16.2%	16.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	77.4%	12.6%	9.9%
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	68.5%	16.8%	14.7%
FAS/Ofc of the Regional Commissioner (FAS-R03)	127	67.0%	16.7%	16.2%
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	80.4%	12.0%	7.6%
FAS/Ofc of the Regional Commissioner (FAS-R05)	92	71.6%	16.7%	11.7%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	65.7%	16.9%	17.4%
FAS/Ofc of the Regional Commissioner (FAS-R07)	157	75.1%	13.9%	11.0%
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	80.5%	11.3%	8.1%
FAS/Ofc of the Regional Commissioner (FAS-R09)	91	75.4%	17.3%	7.3%
FAS/Ofc of the Regional Commissioner (FAS-R10)	98	66.1%	16.5%	17.3%
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	67.3%	20.1%	12.6%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	214	69.0%	16.2%	14.8%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	192	66.3%	17.9%	15.8%

## My Satisfaction (continued)

### 71. Considering everything, how satisfied are you with your organization?

	N	Positive	Neutral	Negative
Governmentwide	405,517	55.7%	22.0%	22.3%
General Services Administration	7,654	61.3%	21.0%	17.7%
Federal Acquisition Service (GS30)	2,116	67.3%	19.0%	13.7%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	47.5%	26.2%	26.3%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	86.4%	5.9%	7.7%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	52.4%	25.4%	22.2%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	38	72.5%	19.6%	7.9%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	283	66.0%	21.8%	12.2%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	78.3%	16.9%	4.8%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	73.9%	10.0%	16.1%
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	69.1%	15.6%	15.3%
FAS/Ofc of the Regional Commissioner (FAS-R03)	127	67.5%	17.0%	15.5%
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	84.2%	8.7%	7.1%
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	65.7%	23.3%	11.1%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	52.5%	25.9%	21.6%
FAS/Ofc of the Regional Commissioner (FAS-R07)	158	78.7%	13.0%	8.2%
FAS/Ofc of the Regional Commissioner (FAS-R08)	62	73.2%	20.0%	6.8%
FAS/Ofc of the Regional Commissioner (FAS-R09)	90	69.8%	18.5%	11.7%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	65.6%	24.7%	9.7%
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	69.4%	24.5%	6.2%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	213	71.4%	14.4%	14.2%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	193	49.3%	27.2%	23.5%

### Work/Life

### 72. Have you been notified whether or not you are eligible to telework?

		Notified	Notified not	Not	Not sure
	N	eligible	eligible	notified	notified
Governmentwide	404,547	37.6%	21.3%	31.2%	9.8%
General Services Administration	7,620	94.4%	3.7%	1.1%	0.8%
Federal Acquisition Service (GS30)	2,108	97.3%	1.9%	0.3%	0.5%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	92.2%	7.2%	0.0%	0.6%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	114	98.4%	0.8%	0.8%	0.0%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	94.7%	5.3%	0.0%	0.0%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	97.7%	2.3%	0.0%	0.0%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	282	99.6%	0.0%	0.4%	0.0%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	100.0%	0.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	90.0%	10.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	98.7%	1.3%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	100.0%	0.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R04)	168	94.9%	3.4%	0.0%	1.7%
FAS/Ofc of the Regional Commissioner (FAS-R05)	92	96.8%	2.3%	0.0%	0.9%
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	100.0%	0.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R07)	155	100.0%	0.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	100.0%	0.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R09)	91	93.1%	2.3%	0.0%	4.6%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	100.0%	0.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	92.9%	5.9%	1.2%	0.0%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	213	98.8%	1.2%	0.0%	0.0%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	191	96.0%	1.8%	1.6%	0.5%

### Work/Life (continued)

#### 73. Please select the response below that BEST describes your current teleworking situation.

	_		Telework							
	N	3+ Days Per Week	1-2 Days Per Week	No More Than 1-2 Days Per Month	Infrequently					
Governmentwide	400,800	4.8%	10.9%	4.5%	11.1%					
General Services Administration	7,668	30.3%	42.3%	7.1%	9.7%					
Federal Acquisition Service (GS30)	2,119	53.6%	33.2%	2.2%	4.7%					
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	70.1%	16.5%	1.8%	2.2%					
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	53.0%	37.2%	2.3%	4.0%					
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	46.1%	44.0%	0.0%	0.0%					
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	39.2%	36.2%	5.7%	16.6%					
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	283	76.1%	22.3%	0.4%	0.3%					
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	15.5%	70.7%	13.7%	0.0%					
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	23.2%	49.8%	6.8%	9.9%					
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	44.6%	42.3%	3.1%	4.0%					
FAS/Ofc of the Regional Commissioner (FAS-R03)	127	22.9%	67.6%	3.5%	4.9%					
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	47.1%	31.6%	3.5%	11.1%					
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	46.1%	28.2%	5.2%	16.4%					
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	81.7%	11.9%	0.0%	1.3%					
FAS/Ofc of the Regional Commissioner (FAS-R07)	157	61.6%	24.3%	0.6%	4.2%					
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	23.1%	54.2%	4.9%	11.2%					
FAS/Ofc of the Regional Commissioner (FAS-R09)	92	22.6%	54.7%	1.2%	6.6%					
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	30.3%	52.2%	2.9%	5.0%					
FAS/Ofc of the Regional Commissioner (FAS-R11)	73	23.5%	55.1%	5.7%	0.0%					
FAS/Ofc of Trvl, Motor Vech & Card Svcs (FAS-CO-QM)	214	68.9%	24.8%	0.0%	1.4%					
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	192	67.7%	18.7%	0.9%	4.1%					
					(continue					

### Work/Life (continued)

### 73. Please select the response below that BEST describes your current teleworking situation. (continued)

	-				
	N	Must Be Physically Present	Technical Issues	Not Allowed To Telework	Choose Not To Telework
overnmentwide	400,800	31.7%	4.7%	19.8%	12.5%
General Services Administration	7,668	2.2%	0.8%	2.4%	5.2%
Federal Acquisition Service (GS30)	2,119	0.8%	0.4%	1.4%	3.8%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	2.4%	0.6%	3.6%	2.9%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	0.9%	0.0%	0.8%	1.8%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	2.3%	0.0%	2.9%	4.7%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	0.0%	0.0%	0.0%	2.3%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	283	0.0%	0.0%	0.5%	0.3%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	0.0%	0.0%	0.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	3.4%	0.0%	6.9%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	0.0%	0.0%	0.0%	6.0%
FAS/Ofc of the Regional Commissioner (FAS-R03)	127	0.0%	0.0%	0.0%	1.1%
FAS/Ofc of the Regional Commissioner (FAS-R04)	167	0.0%	0.7%	4.2%	1.9%
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	0.0%	0.0%	0.0%	4.2%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	1.2%	0.0%	0.0%	4.0%
FAS/Ofc of the Regional Commissioner (FAS-R07)	157	0.0%	0.7%	0.0%	8.6%
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	0.0%	1.7%	1.7%	3.2%
FAS/Ofc of the Regional Commissioner (FAS-R09)	92	1.2%	1.0%	3.5%	9.1%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	0.0%	0.9%	0.0%	8.8%
FAS/Ofc of the Regional Commissioner (FAS-R11)	73	0.0%	1.4%	5.6%	8.6%
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	214	0.5%	0.5%	0.0%	3.9%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	192	2.8%	0.5%	1.7%	3.7%

### Work/Life (continued)

### 74. Do you participate in the following Work/Life programs? Alternative Work Schedules (AWS)

	N	Yes	No	Not Available To Me
Governmentwide	403,625	33.1%	46.0%	20.9%
General Services Administration	7,623	66.7%	30.9%	2.3%
Federal Acquisition Service (GS30)	2,109	65.3%	32.5%	2.2%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	164	73.5%	24.2%	2.4%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	78.0%	22.0%	0.0%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	76.0%	24.0%	0.0%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	80.1%	19.9%	0.0%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	280	67.4%	31.9%	0.7%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	65.5%	34.5%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	30.7%	62.6%	6.7%
FAS/Ofc of the Regional Commissioner (FAS-R02)	66	38.8%	57.2%	4.0%
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	58.1%	41.1%	0.8%
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	78.8%	19.5%	1.7%
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	74.2%	24.5%	1.2%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	57.4%	42.6%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R07)	156	71.8%	28.2%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R08)	61	62.3%	37.7%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R09)	92	56.1%	38.8%	5.1%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	62.4%	34.8%	2.9%
FAS/Ofc of the Regional Commissioner (FAS-R11)	73	58.5%	37.2%	4.3%
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	214	60.3%	35.9%	3.8%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	191	59.6%	34.5%	5.9%

# Work/Life (continued)

# 75. Do you participate in the following Work/Life programs? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)

	N	Yes	No	Not Available To Me
Governmentwide	402,481	27.4%	60.7%	11.9%
General Services Administration	7,606	21.1%	68.0%	10.9%
Federal Acquisition Service (GS30)	2,103	18.8%	67.7%	13.5%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	166	25.9%	55.8%	18.2%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	18.2%	79.1%	2.7%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	23.5%	74.1%	2.4%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	9.7%	82.0%	8.4%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	279	17.1%	78.9%	3.9%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	18.1%	72.5%	9.5%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	13.7%	76.7%	9.6%
FAS/Ofc of the Regional Commissioner (FAS-R02)	68	13.0%	69.1%	17.9%
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	11.6%	52.5%	36.0%
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	18.6%	57.2%	24.2%
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	6.6%	67.3%	26.0%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	19.2%	75.8%	5.0%
FAS/Ofc of the Regional Commissioner (FAS-R07)	155	30.3%	65.6%	4.1%
FAS/Ofc of the Regional Commissioner (FAS-R08)	60	19.0%	69.6%	11.4%
FAS/Ofc of the Regional Commissioner (FAS-R09)	91	5.4%	69.1%	25.5%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	20.8%	70.1%	9.1%
FAS/Ofc of the Regional Commissioner (FAS-R11)	72	37.3%	46.9%	15.8%
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	210	14.9%	74.2%	11.0%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	190	23.3%	64.6%	12.1%

### Work/Life (continued)

### 76. Do you participate in the following Work/Life programs? Employee Assistance Program (EAP)

	N	Yes	No	Not Available To Me
Governmentwide	398,860	13.9%	80.7%	5.4%
General Services Administration	7,496	11.9%	83.8%	4.3%
Federal Acquisition Service (GS30)	2,069	12.7%	82.0%	5.3%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	164	9.5%	82.0%	8.5%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	109	8.5%	87.8%	3.7%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	39	8.9%	88.7%	2.4%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	36	17.7%	79.1%	3.2%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	274	10.0%	87.5%	2.5%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	0.0%	100.0%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R01)	29	13.9%	86.1%	0.0%
FAS/Ofc of the Regional Commissioner (FAS-R02)	66	13.9%	80.0%	6.1%
FAS/Ofc of the Regional Commissioner (FAS-R03)	125	24.1%	66.8%	9.1%
FAS/Ofc of the Regional Commissioner (FAS-R04)	165	16.1%	76.2%	7.7%
FAS/Ofc of the Regional Commissioner (FAS-R05)	92	8.3%	82.3%	9.4%
FAS/Ofc of the Regional Commissioner (FAS-R06)	78	12.7%	86.0%	1.3%
FAS/Ofc of the Regional Commissioner (FAS-R07)	155	16.2%	81.8%	2.0%
FAS/Ofc of the Regional Commissioner (FAS-R08)	60	20.1%	73.4%	6.4%
FAS/Ofc of the Regional Commissioner (FAS-R09)	90	11.8%	76.9%	11.3%
FAS/Ofc of the Regional Commissioner (FAS-R10)	98	20.3%	76.6%	3.1%
FAS/Ofc of the Regional Commissioner (FAS-R11)	69	14.5%	82.9%	2.7%
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	208	9.6%	84.2%	6.2%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	188	8.6%	86.7%	4.8%

# Work/Life (continued)

# 77. Do you participate in the following Work/Life programs? Child Care Programs (for example, daycare, parenting classes, parenting support groups)

	N	Yes	No	Not Available To Me
Governmentwide	403,125	3.8%	78.8%	17.4%
General Services Administration	7,604	3.6%	85.7%	10.7%
Federal Acquisition Service (GS30)	2,098	3.3%	84.1%	12.6%
FAS/Ofc of Acquisition Management (FAS-CO-QV)	165	4.0%	79.5%	16.5%
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	115	5.2%	89.7%	5.1%
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	40	5.1%	87.3%	7.6%
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	39	0.0%	93.0%	7.0%
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	280	4.9%	88.8%	6.3%
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	0.0%	90.5%	9.5%
FAS/Ofc of the Regional Commissioner (FAS-R01)	30	3.4%	80.3%	16.3%
FAS/Ofc of the Regional Commissioner (FAS-R02)	67	4.4%	87.0%	8.6%
FAS/Ofc of the Regional Commissioner (FAS-R03)	127	3.3%	68.6%	28.1%
FAS/Ofc of the Regional Commissioner (FAS-R04)	166	3.5%	76.7%	19.8%
FAS/Ofc of the Regional Commissioner (FAS-R05)	93	2.5%	80.7%	16.9%
FAS/Ofc of the Regional Commissioner (FAS-R06)	77	1.3%	92.0%	6.7%
FAS/Ofc of the Regional Commissioner (FAS-R07)	156	1.4%	83.2%	15.4%
FAS/Ofc of the Regional Commissioner (FAS-R08)	59	0.0%	95.2%	4.8%
FAS/Ofc of the Regional Commissioner (FAS-R09)	90	1.1%	79.6%	19.3%
FAS/Ofc of the Regional Commissioner (FAS-R10)	101	6.8%	80.3%	12.9%
FAS/Ofc of the Regional Commissioner (FAS-R11)	70	5.5%	88.1%	6.4%
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	210	2.4%	85.3%	12.3%
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	189	2.0%	88.7%	9.3%

### Work/Life (continued)

### 78. Do you participate in the following Work/Life programs? Elder Care Programs (for example, support groups, speakers)

_	N	Yes	No	Not Available To Me
-	403,461	2.4%	80.1%	17.5%
	7,629	2.3%	85.5%	12.2%
	2,110	2.7%	83.8%	13.5%
	166	3.2%	80.9%	15.9%
	114	1.2%	92.4%	6.3%
	40	2.9%	87.3%	9.8%
)	39	5.3%	84.2%	10.5%
	280	4.1%	89.9%	6.0%
	20	0.0%	90.5%	9.5%
	30	3.4%	87.0%	9.6%
	68	4.3%	85.8%	9.8%
	127	2.4%	66.5%	31.1%
	167	3.8%	72.8%	23.3%
	92	1.5%	83.5%	15.0%
	78	1.3%	92.1%	6.6%
	157	1.9%	86.2%	11.9%
	60	3.2%	88.9%	7.9%
	92	1.0%	77.9%	21.0%
	101	2.8%	79.4%	17.8%
	72	5.3%	88.4%	6.3%
)	212	1.9%	84.6%	13.6%
	191	1.8%	86.2%	12.0%
	1	91	191 1.8%	191 1.8% 86.2%

### Work/Life (continued)

### 79. How satisfied are you with the following Work/Life programs in your agency? Telework\*

	N	Positive	Neutral	Negative	NBJ
Governmentwide	190,959	78.2%	12.8%	9.1%	6,780
General Services Administration	6,825	89.7%	5.8%	4.5%	29
Federal Acquisition Service (GS30)	1,967	93.8%	4.0%	2.2%	6
FAS/Ofc of Acquisition Management (FAS-CO-QV)	149	91.8%	4.3%	3.9%	0
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	110	97.4%	2.6%	0.0%	0
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	36	97.4%	2.6%	0.0%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	37	87.8%	9.1%	3.1%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	276	95.5%	3.8%	0.7%	1
FAS/Ofc of Strategy Management (FAS-CO-QP)	20	89.2%	10.8%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	27	89.7%	6.6%	3.7%	0
FAS/Ofc of the Regional Commissioner (FAS-R02)	63	94.1%	4.1%	1.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	126	94.8%	3.0%	2.2%	0
FAS/Ofc of the Regional Commissioner (FAS-R04)	153	96.9%	3.1%	0.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R05)	89	91.6%	7.3%	1.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	73	93.3%	2.7%	4.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	143	91.5%	5.7%	2.7%	1
FAS/Ofc of the Regional Commissioner (FAS-R08)	58	95.0%	1.7%	3.4%	0
FAS/Ofc of the Regional Commissioner (FAS-R09)	79	82.1%	6.0%	11.9%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	90	96.6%	3.4%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	61	85.1%	6.6%	8.3%	1
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	200	95.5%	2.7%	1.8%	1
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	174	96.7%	2.8%	0.6%	0

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### Work/Life (continued)

80. How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)\*

	N	Positive	Neutral	Negative	NBJ
Governmentwide	151,249	89.0%	7.5%	3.5%	2,908
General Services Administration	5,017	97.2%	2.0%	0.8%	28
Federal Acquisition Service (GS30)	1,365	97.8%	1.6%	0.6%	9
FAS/Ofc of Acquisition Management (FAS-CO-QV)	120	97.8%	0.8%	1.5%	1
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	85	100.0%	0.0%	0.0%	1
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	30	100.0%	0.0%	0.0%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	31	100.0%	0.0%	0.0%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	185	97.5%	2.0%	0.5%	0
FAS/Ofc of Strategy Management (FAS-CO-QP)	13	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R01)	8	100.0%	0.0%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	26	100.0%	0.0%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R03)	72	96.7%	3.3%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R04)	132	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R05)	68	97.0%	1.7%	1.4%	1
FAS/Ofc of the Regional Commissioner (FAS-R06)	44	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	114	99.2%	0.0%	0.8%	0
FAS/Ofc of the Regional Commissioner (FAS-R08)	38	97.4%	2.6%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R09)	51	94.1%	5.9%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	61	98.4%	1.6%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	42	92.5%	4.9%	2.6%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	130	96.0%	3.3%	0.8%	1
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	114	96.1%	2.6%	1.2%	0
					•

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### Work/Life (continued)

81. How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)\*

	N	Positive	Neutral	Negative	NBJ
Governmentwide	106,036	79.9%	16.5%	3.6%	7,380
General Services Administration	1,481	85.1%	12.7%	2.2%	146
Federal Acquisition Service (GS30)	354	87.4%	11.1%	1.5%	46
FAS/Ofc of Acquisition Management (FAS-CO-QV)	37	89.0%	11.0%	0.0%	4
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	18	89.7%	10.3%	0.0%	1
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	9	100.0%	0.0%	0.0%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	4	68.7%	0.0%	31.3%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	42	90.9%	9.1%	0.0%	7
FAS/Ofc of Strategy Management (FAS-CO-QP)	2	44.1%	55.9%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R01)	3	100.0%	0.0%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	8	100.0%	0.0%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R03)	14	70.1%	29.9%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R04)	26	89.2%	7.3%	3.5%	5
FAS/Ofc of the Regional Commissioner (FAS-R05)	5	100.0%	0.0%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R06)	14	85.9%	14.1%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R07)	41	97.7%	2.3%	0.0%	8
FAS/Ofc of the Regional Commissioner (FAS-R08)	11	91.4%	8.6%	0.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R09)	6	68.1%	31.9%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	18	83.6%	10.8%	5.6%	2
FAS/Ofc of the Regional Commissioner (FAS-R11)	27	81.3%	14.7%	3.9%	1
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	28	84.7%	11.2%	4.1%	5
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	40	81.0%	19.0%	0.0%	5

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### Work/Life (continued)

### 82. How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)\*

		Positive	Neutral	Nomotive	NBJ
	N			Negative	
Governmentwide	55,156	74.8%	20.9%	4.4%	8,714
General Services Administration	818	76.4%	20.3%	3.3%	212
Federal Acquisition Service (GS30)	238	74.8%	21.7%	3.5%	64
FAS/Ofc of Acquisition Management (FAS-CO-QV)	13	61.3%	38.7%	0.0%	4
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	12	44.8%	44.7%	10.5%	2
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	3	70.8%	29.2%	0.0%	1
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	6	100.0%	0.0%	0.0%	2
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	23	79.7%	20.3%	0.0%	10
FAS/Ofc of Strategy Management (FAS-CO-QP)	0				0
FAS/Ofc of the Regional Commissioner (FAS-R01)	4	75.0%	0.0%	25.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R02)	9	63.9%	26.0%	10.1%	2
FAS/Ofc of the Regional Commissioner (FAS-R03)	25	66.7%	33.3%	0.0%	7
FAS/Ofc of the Regional Commissioner (FAS-R04)	23	83.6%	12.2%	4.2%	6
FAS/Ofc of the Regional Commissioner (FAS-R05)	6	61.7%	38.3%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R06)	9	88.7%	11.3%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	18	100.0%	0.0%	0.0%	10
FAS/Ofc of the Regional Commissioner (FAS-R08)	12	91.9%	8.1%	0.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R09)	11	82.3%	17.7%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R10)	19	79.1%	14.8%	6.1%	3
FAS/Ofc of the Regional Commissioner (FAS-R11)	12	47.8%	52.2%	0.0%	1
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	18	75.7%	24.3%	0.0%	7
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	15	67.3%	12.4%	20.4%	4

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### Work/Life (continued)

# 83. How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)\*

	N	Positive	Neutral	Negative	NBJ
Governmentwide	10,781	71.6%	24.4%	4.1%	4,620
General Services Administration	212	72.7%	25.2%	2.1%	118
Federal Acquisition Service (GS30)	53	67.0%	31.3%	1.7%	33
FAS/Ofc of Acquisition Management (FAS-CO-QV)	5	75.8%	24.2%	0.0%	2
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	2	100.0%	0.0%	0.0%	3
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	1	100.0%	0.0%	0.0%	0
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	0				0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	7	88.0%	0.0%	12.0%	7
FAS/Ofc of Strategy Management (FAS-CO-QP)	0				0
FAS/Ofc of the Regional Commissioner (FAS-R01)	0				1
FAS/Ofc of the Regional Commissioner (FAS-R02)	3	100.0%	0.0%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R03)	2	100.0%	0.0%	0.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R04)	5	60.6%	39.4%	0.0%	3
FAS/Ofc of the Regional Commissioner (FAS-R05)	2	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R06)	2	47.2%	52.8%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	1	0.0%	100.0%	0.0%	3
FAS/Ofc of the Regional Commissioner (FAS-R08)	1	0.0%	100.0%	0.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R09)	1	0.0%	100.0%	0.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R10)	7	71.8%	28.2%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	5	0.0%	100.0%	0.0%	1
FAS/Ofc of TrvI,Motor Vech & Card Svcs (FAS-CO-QM)	4	76.1%	23.9%	0.0%	5
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	5	66.9%	33.1%	0.0%	1

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### Work/Life (continued)

# 84. How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)\*

	N	Positive	Neutral	Negative	NBJ
Governmentwide	7,497	66.3%	31.3%	2.4%	3,831
General Services Administration	131	68.2%	31.8%	0.0%	71
Federal Acquisition Service (GS30)	46	65.0%	35.0%	0.0%	19
FAS/Ofc of Acquisition Management (FAS-CO-QV)	4	100.0%	0.0%	0.0%	1
FAS/Ofc of Assisted Acquisition Svs (FAS-CO-QF)	1	100.0%	0.0%	0.0%	1
FAS/Ofc of Cust Accounts & Research (FAS-CO-QC)	0				1
FAS/Ofc of Integrated Award Environmnt (FAS-CO-QD)	2	55.8%	44.2%	0.0%	0
FAS/Ofc of Integrated Technology Svcs (FAS-CO-QT)	7	73.2%	26.8%	0.0%	5
FAS/Ofc of Strategy Management (FAS-CO-QP)	0				0
FAS/Ofc of the Regional Commissioner (FAS-R01)	0				1
FAS/Ofc of the Regional Commissioner (FAS-R02)	3	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R03)	2	100.0%	0.0%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R04)	6	69.1%	30.9%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R05)	1	100.0%	0.0%	0.0%	1
FAS/Ofc of the Regional Commissioner (FAS-R06)	1	100.0%	0.0%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R07)	2	47.9%	52.1%	0.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R08)	2	51.4%	48.6%	0.0%	2
FAS/Ofc of the Regional Commissioner (FAS-R09)	1	0.0%	100.0%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R10)	3	66.7%	33.3%	0.0%	0
FAS/Ofc of the Regional Commissioner (FAS-R11)	4	0.0%	100.0%	0.0%	0
FAS/Ofc of Trvl,Motor Vech & Card Svcs (FAS-CO-QM)	4	23.2%	76.8%	0.0%	2
FAS/Office of General Supplies & Svcs (FAS-CO-QS)	3	70.6%	29.4%	0.0%	1

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### **Demographic Questions**

	N	%
Headquarters	995	47.4%
Field	1,102	52.6%
hat is your supervisory status?		
	N	%
Non-Supervisor	1,477	70.4%
Team Leader	191	9.1%
Supervisor	255	12.2%
Manager	147	7.0%
Senior Leader	27	1.3%
e you:		
	N	%
Male	1,039	50.1%
Female	1,036	49.9%
e you Hispanic or Latino?		
	N	%
Yes	148	7.2%
No	1,908	92.8%
ce		
	N	%
American Indian or Alaska Native	18	0.9%
	95	4.8%
Asian		
Asian Black or African American	431	21.8%
	431 26	
Black or African American		21.8% 1.3% 67.6%

### **Demographic Questions (continued)**

### What is the highest degree or level of education you have completed?

	N	%
Less than High School	5	0.2%
High School Diploma/GED or equivalent	90	4.3%
Trade or Technical Certificate	45	2.2%
Some College (no degree)	289	13.9%
Associate's Degree (e.g., AA, AS)	120	5.8%
Bachelor's Degree (e.g., BA, BS)	835	40.2%
Master's Degree (e.g., MA, MS, MBA)	661	31.8%
Doctoral/Professional Degree (e.g., Ph.D., MD, JD)	33	1.6%

#### What is your pay category/grade?

	N	%
Federal Wage System	5	0.2%
GS 1-6	15	0.7%
GS 7-12	857	41.2%
GS 13-15	1,180	56.7%
Senior Executive Service	22	1.1%
Senior Level (SL) or Scientific or Professional (ST)	0	0.0%
Other	3	0.1%

### How long have you been with the Federal Government (excluding military service)?

	N	%
Less than 1 year	17	0.8%
1 to 3 years	81	3.9%
4 to 5 years	238	11.4%
6 to 10 years	381	18.2%
11 to 14 years	289	13.8%
15 to 20 years	180	8.6%
More than 20 years	909	43.4%

### **Demographic Questions (continued)**

How long have you been with your current agency	, (for example,	Department of Justice,
Environmental Protection Agency)?		

	N	%
Less than 1 year	82	3.9%
1 to 3 years	191	9.2%
4 to 5 years	316	15.2%
6 to 10 years	377	18.1%
11 to 20 years	501	24.1%
More than 20 years	616	29.6%

### Are you considering leaving your organization within the next year, and if so, why?

	N	%
No	1,484	71.5%
Yes, to retire	118	5.7%
Yes, to take another job within the Federal Government	341	16.4%
Yes, to take another job outside the Federal Government	54	2.6%
Yes, other	79	3.8%

### I am planning to retire:

	N	%	
Within one year	82	4.0%	
Between one and three years	198	9.6%	
Between three and five years	223	10.8%	
Five or more years	1,558	75.6%	

#### Self-Identify as:

	N	%
Heterosexual or Straight	1,601	81.5%
Gay, Lesbian, Bisexual, or Transgender	53	2.7%
I prefer not to say	310	15.8%

#### What is your US military service status?

	N	%
No Prior Military Service	1,466	71.6%
Currently in National Guard or Reserves	27	1.3%
Retired	251	12.3%
Separated or Discharged	303	14.8%

### **Demographic Questions** (continued)

Are vou an individual	with a	disability?
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e you an inaiviauai wun a aisabiiity?		
	N	%
Yes	215	10.4%
No	1,846	89.6%
hat is your age group?		
	N	%
25 and under	9	0.4%
26-29	108	5.0%
30-39	401	18.4%
40-49	542	24.9%
50-59	809	37.1%
60 or older	310	14.2%